

Class Summary

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MTM Tool: Class Summary

Date Run: May 13, 2015

From Saved Query: No

Date:	Jan 9, 2015	Instructor(s):	Umphrey	Course:	M20483
Learning Provider:	CTREC Hilton IT Academy	Location:	CTREC - Houston - TX	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_43314077	8.00	8.00	8.00	8.00	8.00	8.00
Student_43314086	9.00	7.00	8.00	8.00	8.00	8.00
Student_43314128	9.00	8.00	9.00	9.00	9.00	8.00
Average	8.67	7.67	8.33	8.33	8.33	8.00

Summary (cont)

Student	General Questions	Average			
Student_43314077	NaN	8.00			
Student_43314086	NaN	7.82			
Student_43314128	NaN	8.45			
Average	NaN	8.09			

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average		
Student_43314077	8.00	8.00	8.00		
Student_43314086	9.00	9.00	9.00		
Student_43314128	9.00	9.00	9.00		

Average 8.67 8.67 8.67

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_43314077	8.00	8.00	8.00	8.00	8.00
Student_43314086	6.00	7.00	8.00	7.00	7.00
Student_43314128	8.00	8.00	8.00	8.00	8.00
Average	7.33	7.67	8.00	7.67	7.67

Business Results

Student	This training will improve my job performance.	Average
Student_43314077	8.00	8.00
Student_43314086	8.00	8.00
Student_43314128	9.00	9.00
Average	8.33	8.33

Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average
Student_43314077	8.00	8.00
Student_43314086	8.00	8.00
Student_43314128	9.00	9.00
Average	8.33	8.33

Return on Investment

This training was a worthwhile investment in my career development.

Student	Average
Student_43314077	8.00
Student_43314086	8.00
Student_43314128	9.00
Average	8.33

Environment

Student	Quality of the classroom environment	Performance of the technology used in the classroom (hardware/software)	Average
Student_43314077	8.00	8.00	8.00
Student_43314086	8.00	8.00	8.00
Student_43314128	8.00	8.00	8.00
Average	8.00	8.00	8.00

Comments

Instructor

Student	Instructor Comments (if any):
Student_43314086	Very good examples, Clearly explained the issues.
Student_43314128	Instructor was excellent, very knowledgeable and conveyed concepts in an easy to understand manner.

User Information

Student	What was your main objective for completing this training?
Student_43314077	Build new skills and knowledge (not related to a new software deployment)
Student_43314086	Solve a particular problem
Student_43314128	Build new skills and knowledge (not related to a new software deployment)

Which of the following best describes you?

Student_43314077	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_43314086	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_43314128	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.

How long have you worked in the IT industry?

Student_43314077	7 years to less than 10 years
Student_43314086	10 years or more
Student_43314128	5 years to less than 7 years

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_43314077	25-499 PCs
Student_43314086	500 or more PCs
Student_43314128	500 or more PCs

### Courseware

Recommend this training service provider to someone else

Student_43314077	Definitely Would
Student_43314086	Definitely Would
Student_43314128	Definitely Would

Recommend this trainer to someone else

Student_43314077	Definitely Would
Student_43314086	Definitely Would
Student_43314128	Definitely Would

Comments (Courseware):

Student_43314128	Labs were overall very good accept there seemed to be vague instructions on some exercises that caused some problems.
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What kind of course materials did you use? [Microsoft Custom]

Student_43314077	I used the digital version of course materials
Student_43314086	I used the digital version of course materials
Student_43314128	I used the digital version of course materials

How did you access the labs? [Microsoft Custom]

Student_43314077	I accessed the labs by first logging into a portal through my web browser
Student_43314086	I accessed the labs by first logging into a portal through my web browser
Student_43314128	I accessed the labs without using my web browser

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_43314077	Very satisfied
Student_43314086	Very satisfied
Student_43314128	Very satisfied

Additional Questions

Recommend this training course to someone else

Student_43314077	Definitely Would
Student_43314086	Definitely Would
Student_43314128	Definitely Would

Take another Microsoft training within the next 12 months

Student_43314077	Definitely Would
Student_43314086	Probably Would
Student_43314128	Probably Would

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_43314077	No
Student_43314086	Yes
Student_43314128	No

## General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_43314077	I influence the purchasing decisions
Student_43314086	I influence the purchasing decisions
Student_43314128	I am not involved in the purchasing decisions

## Continued Learning

Were you offered information on certification related to your training?

Student_43314077	Yes
Student_43314086	Yes
Student_43314128	Yes

Do you intend to obtain certification on the technology from this course?

Student_43314077	Yes
Student_43314086	No
Student_43314128	Yes

## Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Follow Up	1	0	0.00%

## Report Recommendations

### Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

### Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gether additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

#### Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

#### Report Criteria

Reporting Date: Jan 1, 2015 to Mar 31, 2015

Form Type: Follow Up;  
Post Event

Category: Additional Questions;  
Business Results;  
Classroom and Logistics;  
Continued Learning;  
Courseware;  
Environment;  
General Questions;  
Instructor;  
Learning Effectiveness;  
Overall;  
Overall Satisfaction;  
Return on Investment;  
User Information

Scale: 1 Low - 9 High

Class: M20483 Jan 9, 2015

