

Class Summary - M20488 Dec 20, 2013

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MTM Tool: Class Summary

Date Run: Dec 27, 2013

From Saved Query: No

Date:	Dec 20, 2013	Instructor(s):	Umphrey	Course:	M20488
Learning Provider:	CTREC Hilton IT Academy	Location:	CTREC - Houston - TX	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_38902993	8.00	7.25	8.00	8.00	8.00	6.00
Student_38905450	9.00	8.00	9.00	8.00	7.00	8.50
Student_38906095	6.50	8.75	8.00	8.00	8.00	8.00
Student_38906121	8.50	5.50	8.00	8.00	8.00	6.00
Student_38909640	9.00	6.75	8.00	9.00	8.00	9.00
Average	8.20	7.25	8.20	8.20	7.80	7.50

Summary (cont)

Student	General Questions	Average				
Student_38902993	7.00	7.33				
Student_38905450	NaN	8.27				
Student_38906095	8.00	8.00				
Student_38906121	NaN	6.82				
Student_38909640	NaN	8.00				
Average	7.50	7.68				

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average			
Student_38902993	9.00	7.00	8.00			
Student_38905450	9.00	9.00	9.00			
Student_38906095	7.00	6.00	6.50			
Student_38906121	9.00	8.00	8.50			
Student_38909640	9.00	9.00	9.00			
Average	8.60	7.80	8.20			

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_38902993	7.00	8.00	7.00	7.00	7.25
Student_38905450	8.00	9.00	7.00	8.00	8.00
Student_38906095	9.00	9.00	9.00	8.00	8.75
Student_38906121	6.00	6.00	6.00	4.00	5.50
Student_38909640	7.00	6.00	7.00	7.00	6.75
Average	7.40	7.60	7.20	6.80	7.25

Business Results

Student	This training will improve my job performance.	Average
Student_38902993	8.00	8.00
Student_38905450	9.00	9.00
Student_38906095	8.00	8.00
Student_38906121	8.00	8.00
Student_38909640	8.00	8.00
Average	8.20	8.20

Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average
Student_38902993	8.00	8.00
Student_38905450	8.00	8.00
Student_38906095	8.00	8.00
Student_38906121	8.00	8.00
Student_38909640	9.00	9.00
Average	8.20	8.20

Return on Investment

This training was a worthwhile

Student	investment in my career development.	Average				
Student_38902993	8.00	8.00				
Student_38905450	7.00	7.00				
Student_38906095	8.00	8.00				
Student_38906121	8.00	8.00				
Student_38909640	8.00	8.00				
Average	7.80	7.80				

Environment

Student	Quality of the classroom environment	Performance of the technology used in the classroom (hardware/software)	Average			
Student_38902993	6.00	6.00	6.00			
Student_38905450	9.00	8.00	8.50			
Student_38906095	9.00	7.00	8.00			
Student_38906121	8.00	4.00	6.00			
Student_38909640	9.00	9.00	9.00			
Average	8.20	6.80	7.50			

General Questions

Student	After completing this course, I now feel more prepared for my implementation	Average				
Student_38902993	7.00	7.00				
Student_38905450	-	NaN				
Student_38906095	8.00	8.00				
Student_38906121	-	NaN				
Student_38909640	-	NaN				
Average	7.50	7.50				

Comments

Instructor

Instructor Comments (if any):

Student_38906095 This course is about developing applications using SharePoint; however, through the course, I did not hear or rarely hear examples of real-world applications, scenarios in which techniques learned is used.

User Information

What was your main objective for completing this training?

Student_38902993	Prepare for a new Microsoft product deployment or software upgrade
Student_38905450	Build new skills and knowledge (not related to a new software deployment)
Student_38906095	Prepare for a new Microsoft product deployment or software upgrade
Student_38906121	Build new skills and knowledge (not related to a new software deployment)
Student_38909640	Build new skills and knowledge (not related to a new software deployment)

Which of the following best describes you?

Student_38902993	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38905450	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38906095	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38906121	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38909640	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.

How long have you worked in the IT industry?

Student_38902993	5 years to less than 7 years
Student_38905450	10 years or more
Student_38906095	10 years or more
Student_38906121	10 years or more
Student_38909640	10 years or more

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_38902993	500 or more PCs
Student_38905450	25-499 PCs
Student_38906095	500 or more PCs
Student_38906121	500 or more PCs
Student_38909640	500 or more PCs

Courseware

Recommend this training service provider to someone else

Student_38902993	Probably Would Not
Student_38905450	Definitely Would
Student_38906095	Definitely Would
Student_38906121	Probably Would
Student_38909640	Definitely Would

Recommend this trainer to someone else

Student_38902993	Probably Would
Student_38905450	Definitely Would
Student_38906095	Probably Would
Student_38906121	Probably Would
Student_38909640	Definitely Would

What kind of course materials did you use? [Microsoft Custom]

Student_38902993	I used both the book version and the digital version
Student_38905450	I used the book version of course materials
Student_38906095	I used the book version of course materials
Student_38906121	I used both the book version and the digital version
Student_38909640	I used the book version of course materials

How did you access the labs? [Microsoft Custom]

Student_38902993	I accessed the labs by first logging into a portal through my web browser
Student_38905450	I accessed the labs without using my web browser
Student_38906095	I accessed the labs without using my web browser
Student_38906121	I accessed the labs by first logging into a portal through my web browser
Student_38909640	I accessed the labs without using my web browser

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_38902993	Somewhat satisfied
Student_38905450	Very satisfied
Student_38906095	Somewhat satisfied
Student_38906121	Somewhat satisfied
Student_38909640	Very satisfied

Additional Questions

Recommend this training course to someone else

Student_38902993	Probably Would
Student_38905450	Probably Would
Student_38906095	Definitely Would
Student_38906121	Probably Would
Student_38909640	Definitely Would

Take another Microsoft training within the next 12 months

Student_38902993	Definitely Would
Student_38905450	Definitely Would
Student_38906095	Definitely Would

Student_38906121	Probably Would
Student_38909640	Definitely Would

Overall

How can we improve the training to make it more relevant to your job?

Student_38906095	I think the course material has too much information and just scan over quickly and cover as much as possible, it consumes all 5 class days; there is not much time for demos in each module.
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Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_38902993	Yes
Student_38905450	No
Student_38906095	No
Student_38906121	Yes
Student_38909640	Yes

Classroom and Logistics

Classroom comments (if any)

Student_38906095	The SharePoint solution runs very slow in VM machine; several labs we could not run because VM settings got issue with network.
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General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_38902993	I influence the purchasing decisions
Student_38905450	I am responsible for making the purchasing decisions
Student_38906095	I influence the purchasing decisions
Student_38906121	I influence the purchasing decisions
Student_38909640	I am not involved in the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_38902993	Yes
Student_38905450	No
Student_38906095	No
Student_38906121	Yes
Student_38909640	Yes

Do you intend to obtain certification on the technology from this course?

Student_38902993	Yes
Student_38905450	No
Student_38906095	No

Student_38906121	No
Student_38909640	Yes

Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Instructor Survey	1	0	0.00%

Report Recommendations

Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gether additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

Report Criteria

Reporting Date: Dec 20, 2013 to Dec 20, 2013

Scale: 1 Low - 9 High

Class: M20488 Dec 20, 2013

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