

Class Summary - M20486 Dec 13, 2013

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MTM Tool: Class Summary

Date Run: Dec 14, 2013

From Saved Query: No

Date:	Dec 13, 2013	Instructor(s):	Umphrey	Course:	M20486
Learning Provider:	Benchmark Learning	Location:	Benchmark Learning - Edina, MN	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_38100173	8.50	7.00	7.00	7.00	7.00	8.00
Student_38828377	8.00	6.75	7.00	8.00	9.00	5.00
Student_38828379	8.00	5.00	5.00	5.00	6.00	2.50
Student_38829684	9.00	7.00	7.00	7.00	7.00	8.00
Student_38830393	8.00	8.50	8.00	7.00	8.00	6.00
Student_38830409	7.50	5.25	6.00	6.00	6.00	4.00
Student_38830449	9.00	8.25	8.00	8.00	8.00	9.00
Student_38830542	9.00	7.75	8.00	8.00	7.00	6.00
Student_38832300	9.00	3.25	5.00	5.00	5.00	6.00
Average	8.44	6.53	6.78	6.78	7.00	6.19

Summary (cont)

Student	General Questions	Average
Student_38100173	NaN	7.58
Student_38828377	8.00	7.16
Student_38828379	NaN	4.91
Student_38829684	7.00	7.55
Student_38830393	7.00	7.70
Student_38830409	NaN	5.93
Student_38830449	NaN	8.50
Student_38830542	NaN	7.91
Student_38832300	NaN	5.36
Average	7.33	6.97

Instructor

Instructor's ability to provide real world experiences	Instructor's knowledge of the subject
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Student	and examples	matter	Average			
Student_38100173	8.00	9.00	8.50			
Student_38828377	8.00	8.00	8.00			
Student_38828379	8.00	8.00	8.00			
Student_38829684	9.00	9.00	9.00			
Student_38830393	8.00	8.00	8.00			
Student_38830409	7.00	8.00	7.50			
Student_38830449	9.00	9.00	9.00			
Student_38830542	9.00	9.00	9.00			
Student_38832300	9.00	9.00	9.00			
Average	8.33	8.56	8.44			

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average	
Student_38100173	7.00	7.00	7.00	7.00	7.00	
Student_38828377	7.00	6.00	6.00	8.00	6.75	
Student_38828379	4.00	5.00	3.00	8.00	5.00	
Student_38829684	7.00	7.00	7.00	7.00	7.00	
Student_38830393	9.00	9.00	8.00	8.00	8.50	
Student_38830409	6.00	4.00	6.00	5.00	5.25	
Student_38830449	8.00	8.00	9.00	8.00	8.25	
Student_38830542	8.00	8.00	8.00	7.00	7.75	
Student_38832300	3.00	3.00	3.00	4.00	3.25	
Average	6.56	6.33	6.33	6.89	6.53	

Business Results

Student	This training will improve my job performance.	Average				
Student_38100173	7.00	7.00				
Student_38828377	7.00	7.00				
Student_38828379	5.00	5.00				
Student_38829684	7.00	7.00				
Student_38830393	8.00	8.00				
Student_38830409	6.00	6.00				
Student_38830449	8.00	8.00				
Student_38830542	8.00	8.00				

Student_38832300	5.00	5.00				
Average	6.78	6.78				

Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average				
Student_38100173	7.00	7.00				
Student_38828377	8.00	8.00				
Student_38828379	5.00	5.00				
Student_38829684	7.00	7.00				
Student_38830393	7.00	7.00				
Student_38830409	6.00	6.00				
Student_38830449	8.00	8.00				
Student_38830542	8.00	8.00				
Student_38832300	5.00	5.00				
Average	6.78	6.78				

Return on Investment

Student	This training was a worthwhile investment in my career development.	Average				
Student_38100173	7.00	7.00				
Student_38828377	9.00	9.00				
Student_38828379	6.00	6.00				
Student_38829684	7.00	7.00				
Student_38830393	8.00	8.00				
Student_38830409	6.00	6.00				
Student_38830449	8.00	8.00				
Student_38830542	7.00	7.00				
Student_38832300	5.00	5.00				
Average	7.00	7.00				

Environment

Student	Quality of the classroom environment	Performance of the technology used in the classroom (hardware/software)	Average			
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Student_38100173	8.00	8.00	8.00			
Student_38828377	7.00	3.00	5.00			
Student_38828379	2.00	3.00	2.50			
Student_38829684	8.00	8.00	8.00			
Student_38830393	6.00	6.00	6.00			
Student_38830409	-	4.00	4.00			
Student_38830449	9.00	9.00	9.00			
Student_38830542	-	6.00	6.00			
Student_38832300	7.00	5.00	6.00			
Average	6.71	5.78	6.19			

General Questions

Student	After completing this course, I now feel more prepared for my implementation	Average				
Student_38100173	-	NaN				
Student_38828377	8.00	8.00				
Student_38828379	-	NaN				
Student_38829684	7.00	7.00				
Student_38830393	7.00	7.00				
Student_38830409	-	NaN				
Student_38830449	-	NaN				
Student_38830542	-	NaN				
Student_38832300	-	NaN				
Average	7.33	7.33				

Comments

Instructor

Instructor Comments (if any):

Student_38829684	excellent
Student_38830393	Instructor was very sincere compared to ones I have seen before. Made sure he made us do all the labs and covered almost all the syllabus.

User Information

Which of the following best describes you?

Student_38100173	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38828377	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

Student_38828379	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38829684	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_38830393	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38830409	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_38830449	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_38830542	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_38832300	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

How long have you worked in the IT industry?

Student_38100173	10 years or more
Student_38828377	10 years or more
Student_38828379	10 years or more
Student_38829684	10 years or more
Student_38830393	5 years to less than 7 years
Student_38830449	10 years or more
Student_38830542	10 years or more
Student_38832300	10 years or more

What was your main objective for completing this training?

Student_38100173	Build new skills and knowledge (not related to a new software deployment)
Student_38828377	Prepare for a new Microsoft product deployment or software upgrade
Student_38828379	Solve a particular problem
Student_38829684	Prepare for a new Microsoft product deployment or software upgrade
Student_38830393	Prepare for a new Microsoft product deployment or software upgrade
Student_38830409	Build new skills and knowledge (not related to a new software deployment)
Student_38830449	Other
Student_38830542	Build new skills and knowledge (not related to a new software deployment)
Student_38832300	Build new skills and knowledge (not related to a new software deployment)

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_38100173	500 or more PCs
Student_38828377	500 or more PCs
Student_38828379	25-499 PCs
Student_38829684	25-499 PCs
Student_38830393	Don't know

Student_38830449	500 or more PCs
Student_38830542	25-499 PCs
Student_38832300	25-499 PCs

Courseware

Comments (Courseware):

Student_38828377	I wish the labs would start more simply, then have you enhance particular features as well as tell you why particular code sections are in place.
Student_38828379	The labs needed a lot of "work arounds" in order to work.. it was patch work at best. In addition you could tell when technical writers changed. Where/how to modify the code was not necessarily understood... (this wasn't just me.. it was multiple students)
Student_38830393	Lot of Typing involved

Recommend this training service provider to someone else

Student_38100173	Definitely Would
Student_38828377	Probably Would
Student_38828379	Might or Might Not
Student_38829684	Probably Would
Student_38830393	Definitely Would
Student_38830409	Probably Would
Student_38830449	Definitely Would
Student_38830542	Definitely Would
Student_38832300	Might or Might Not

Recommend this trainer to someone else

Student_38100173	Definitely Would
Student_38828377	Probably Would
Student_38828379	Might or Might Not
Student_38829684	Definitely Would
Student_38830393	Definitely Would
Student_38830409	Probably Would
Student_38830449	Definitely Would
Student_38830542	Definitely Would
Student_38832300	Definitely Would

What kind of course materials did you use? [Microsoft Custom]

Student_38100173	I used the digital version of course materials
Student_38828377	I used the digital version of course materials
Student_38828379	I used the digital version of course materials
Student_38829684	I used the digital version of course materials
Student_38830393	I used the digital version of course materials
Student_38830409	I used the digital version of course materials

Student_38830449	I used the digital version of course materials
Student_38830542	I used the digital version of course materials
Student_38832300	I used the digital version of course materials
	How did you access the labs? [Microsoft Custom]
Student_38100173	I accessed the labs by first logging into a portal through my web browser
Student_38828377	I accessed the labs by first logging into a portal through my web browser
Student_38828379	I accessed the labs by first logging into a portal through my web browser
Student_38829684	I accessed the labs by first logging into a portal through my web browser
Student_38830393	I accessed the labs by first logging into a portal through my web browser
Student_38830409	I accessed the labs by first logging into a portal through my web browser
Student_38830449	I accessed the labs by first logging into a portal through my web browser
Student_38830542	I accessed the labs by first logging into a portal through my web browser
Student_38832300	I accessed the labs without using my web browser

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_38100173	Very satisfied
Student_38828377	Somewhat satisfied
Student_38828379	Somewhat dissatisfied
Student_38829684	Very satisfied
Student_38830393	Somewhat satisfied
Student_38830409	Somewhat satisfied
Student_38830449	Very satisfied
Student_38830542	Very satisfied
Student_38832300	Somewhat satisfied

Additional Questions

Recommend this training course to someone else

Student_38100173	Definitely Would
Student_38828377	Probably Would
Student_38828379	Probably Would Not
Student_38829684	Probably Would
Student_38830393	Definitely Would
Student_38830409	Probably Would
Student_38830449	Definitely Would
Student_38830542	Definitely Would
Student_38832300	Probably Would

Take another Microsoft training within the next 12 months

Student_38100173	Definitely Would
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Student_38828377	Might or Might Not
Student_38828379	Probably Would Not
Student_38829684	Probably Would
Student_38830393	Probably Would
Student_38830409	Probably Would
Student_38830449	Probably Would
Student_38830542	Might or Might Not
Student_38832300	Might or Might Not

Overall

How can we improve the training to make it more relevant to your job?

Student_38828377	do a review of all the modules and vote up and down chapters so that people can focus where need be.
Student_38828379	Break this course up and reduce the cost. The training was so rapid, at best we could only cut-and paste the solution to make it work within the time frame.
Student_38830393	Training material. It would be nice if we receive a physical book instead of a online book for the training. It will help a lot with referring both in the class and in future.
Student_38832300	get faster machines

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_38100173	Yes
Student_38828377	Yes
Student_38828379	Yes
Student_38829684	No
Student_38830393	No
Student_38830449	No
Student_38830542	No
Student_38832300	No

Classroom and Logistics

Classroom comments (if any)

Student_38828377	The virtual labs (labs on demand) are unacceptably slow. I would rather use a local machine. I ended up using my own work machine and adapting where need be.
Student_38828379	The audio failed multiple times during the class.. luckily enough I was local.
Student_38830393	THE audio went off few times.
Student_38830409	Virtual machine were slow
Student_38832300	VM too slow

General Questions

Other (please specify) [What was your main objective for completing this training?]:

Student_38830449 Preparation for a new project

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_38100173 I influence the purchasing decisions

Student_38828377 I influence the purchasing decisions

Student_38828379 I am not involved in the purchasing decisions

Student_38829684 I influence the purchasing decisions

Student_38830393 I am not involved in the purchasing decisions

Student_38830409 I influence the purchasing decisions

Student_38830449 I influence the purchasing decisions

Student_38830542 I influence the purchasing decisions

Student_38832300 I influence the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_38100173 Yes

Student_38828377 Yes

Student_38828379 Yes

Student_38829684 Yes

Student_38830393 No

Student_38830449 No

Student_38830542 No

Student_38832300 No

Do you intend to obtain certification on the technology from this course?

Student_38100173 Yes

Student_38828377 No

Student_38828379 No

Student_38829684 No

Student_38830393 No

Student_38830449 No

Student_38830542 No

Student_38832300 No

Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Instructor Survey	1	0	0.00%

Report Recommendations

Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

Report Criteria

Reporting Date: Dec 13, 2013 to Dec 13, 2013

Scale: 1 Low - 9 High

Class: M20486 Dec 13, 2013



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