

Class Summary - M20480 Feb 7, 2014

Run By: Jason Umphrey (jumpfrey)

MTM Tool: Class Summary

Date Run: Feb 7, 2014

From Saved Query: No

Date:	Feb 7, 2014	Instructor(s):	Umphrey	Course:	M20480
Learning Provider:	CTREC Hilton IT Academy	Location:	CTREC - Houston - TX	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_39413025	9.00	9.00	9.00	9.00	9.00	9.00
Student_39413310	9.00	8.00	9.00	9.00	9.00	6.00
Average	9.00	8.50	9.00	9.00	9.00	7.50

Summary (cont)

Student	General Questions	Average
Student_39413025	NaN	9.00
Student_39413310	9.00	8.17
Average	9.00	8.57

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average
Student_39413025	9.00	9.00	9.00
Student_39413310	9.00	9.00	9.00
Average	9.00	9.00	9.00

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_39413025	9.00	9.00	9.00	9.00	9.00
Student_39413310	9.00	9.00	5.00	9.00	8.00

Average	9.00	9.00	7.00	9.00	8.50
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Business Results

Student	This training will improve my job performance.	Average				
Student_39413025	9.00	9.00				
Student_39413310	9.00	9.00				
Average	9.00	9.00				

Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average				
Student_39413025	9.00	9.00				
Student_39413310	9.00	9.00				
Average	9.00	9.00				

Return on Investment

Student	This training was a worthwhile investment in my career development.	Average				
Student_39413025	9.00	9.00				
Student_39413310	9.00	9.00				
Average	9.00	9.00				

Environment

Student	Quality of the classroom environment	Performance of the technology used in the classroom (hardware/software)	Average			
Student_39413025	9.00	9.00	9.00			
Student_39413310	8.00	4.00	6.00			
Average	8.50	6.50	7.50			

General Questions

After completing this course, I now feel more prepared for my implementation

Student		Average				
Student_39413025	-	NaN				
Student_39413310	9.00	9.00				
Average	9.00	9.00				

Comments

Instructor

Instructor Comments (if any):

Student_39413025	Instructor was knowledgeable in the field and had lots of real world examples to demonstrate the subject for the class.
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User Information

What was your main objective for completing this training?

Student_39413025	Build new skills and knowledge (not related to a new software deployment)
Student_39413310	Prepare for a new Microsoft product deployment or software upgrade

Which of the following best describes you?

Student_39413025	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_39413310	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

How long have you worked in the IT industry?

Student_39413025	10 years or more
Student_39413310	10 years or more

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_39413025	500 or more PCs
Student_39413310	500 or more PCs

Courseware

Recommend this training service provider to someone else

Student_39413025	Definitely Would
Student_39413310	Probably Would

Recommend this trainer to someone else

Student_39413025	Definitely Would
Student_39413310	Definitely Would

Comments (Courseware):

Student_39413310	The labs reinforced the chapters however, easier examples would have being more appropriate. These examples had many files and we did not have time during the labs to read all of the code in order to fully understand how to implement the different features.
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What kind of course materials did you use? [Microsoft Custom]

Student_39413025	I used the book version of course materials
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Student_39413310	I used the book version of course materials
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How did you access the labs? [Microsoft Custom]

Student_39413025	I accessed the labs without using my web browser
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Student_39413310	I accessed the labs by first logging into a portal through my web browser
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Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_39413025	Very satisfied
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Student_39413310	Very satisfied
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Additional Questions

Recommend this training course to someone else

Student_39413025	Definitely Would
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Student_39413310	Definitely Would
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Take another Microsoft training within the next 12 months

Student_39413025	Definitely Would
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Student_39413310	Probably Would Not
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Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_39413025	No
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Student_39413310	No
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Classroom and Logistics

Classroom comments (if any)

Student_39413310	Lync kept dropping me (average of 6 times a day). I recommend looking into other tools because other colleagues from my organization had the same issues and is driving us away from Ctrec's classes to other vendors.
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General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_39413025	I am not involved in the purchasing decisions
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Student\_39413310 I am not involved in the purchasing decisions

### Continued Learning

Were you offered information on certification related to your training?

Student\_39413025 Yes

Student\_39413310 No

Do you intend to obtain certification on the technology from this course?

Student\_39413025 No

Student\_39413310 No

### Report Recommendations

#### Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

#### Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

#### Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

### Report Criteria

Reporting Date: Feb 7, 2014 to Feb 7, 2014

Scale: 1 Low - 9 High

Class: M20480 Feb 7, 2014

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