

Class Summary - M20480 Dec 6, 2013

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MTM Tool: Class Summary

Date Run: Dec 12, 2013

From Saved Query: No

Date:	Dec 6, 2013	Instructor(s):	Umphrey	Course:	M20480
Learning Provider:	CTREC Hilton IT Academy	Location:	CTREC - Houston - TX	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_38709762	9.00	7.25	9.00	9.00	9.00	8.00
Student_38709818	8.00	8.00	8.00	8.00	8.00	8.00
Student_38711135	9.00	7.50	7.00	9.00	9.00	9.00
Average	8.67	7.58	8.00	8.67	8.67	8.33

Summary (cont)

Student	General Questions	Average				
Student_38709762	9.00	8.25				
Student_38709818	NaN	8.00				
Student_38711135	NaN	8.27				
Average	9.00	8.18				

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average			
Student_38709762	9.00	9.00	9.00			
Student_38709818	8.00	8.00	8.00			
Student_38711135	9.00	9.00	9.00			
Average	8.67	8.67	8.67			

Courseware

	Clarity of the training	Technical depth of the training	Effectiveness of the labs in reinforcing the content presented in	Relevance of the labs to real world

Student	content	content	the modules	situations	Average
Student_38709762	7.00	8.00	9.00	5.00	7.25
Student_38709818	8.00	8.00	8.00	8.00	8.00
Student_38711135	9.00	7.00	7.00	7.00	7.50
Average	8.00	7.67	8.00	6.67	7.58

Business Results

Student	This training will improve my job performance.	Average
Student_38709762	9.00	9.00
Student_38709818	8.00	8.00
Student_38711135	7.00	7.00
Average	8.00	8.00

Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average
Student_38709762	9.00	9.00
Student_38709818	8.00	8.00
Student_38711135	9.00	9.00
Average	8.67	8.67

Return on Investment

Student	This training was a worthwhile investment in my career development.	Average
Student_38709762	9.00	9.00
Student_38709818	8.00	8.00
Student_38711135	9.00	9.00
Average	8.67	8.67

Environment

Quality of the classroom
Performance of the technology used in the classroom

Student	environment	(hardware/software)	Average			
Student_38709762	7.00	9.00	8.00			
Student_38709818	8.00	8.00	8.00			
Student_38711135	9.00	9.00	9.00			
Average	8.00	8.67	8.33			

General Questions

Student	I am now more prepared than I was before taking this course, to advance my career or to qualify for a new job role	Average				
Student_38709762	9.00	9.00				
Student_38709818	-	NaN				
Student_38711135	-	NaN				
Average	9.00	9.00				

Comments

Instructor

Instructor Comments (if any):

Student_38709762	Instructor knows the subject really good and be able to answer all the questions I asked
Student_38711135	The instructor was very knowledgeable, helpful and courteous. He took the time to answer any questions and confusion I had during the course to my satisfaction. I would recommend him for any future training courses.

User Information

What was your main objective for completing this training?

Student_38709762	Prepare for a career change
Student_38709818	Build new skills and knowledge (not related to a new software deployment)
Student_38711135	Build new skills and knowledge (not related to a new software deployment)

Which of the following best describes you?

Student_38709762	Home User: An individual who uses a computer at home for personal use.
Student_38709818	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_38711135	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

How long have you worked in the IT industry?

Student_38709762	10 years or more
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Student_38709818	10 years or more
Student_38711135	7 years to less than 10 years
	What is the approximate number of personal computers, including laptops, in your organization at all locations?
Student_38709762	Not currently employed/not applicable
Student_38709818	500 or more PCs
Student_38711135	500 or more PCs

Courseware

	Recommend this training service provider to someone else
Student_38709762	Definitely Would
Student_38709818	Definitely Would
Student_38711135	Definitely Would

	Recommend this trainer to someone else
Student_38709762	Probably Would
Student_38709818	Definitely Would
Student_38711135	Definitely Would

	Comments (Courseware):
Student_38709762	For the lab, it is better to give me detail why you do this or do that to make it works for the course. Based on the labs of this class, I have to look in the solutions in order to understand how it works.

	What kind of course materials did you use? [Microsoft Custom]
Student_38709762	I used both the book version and the digital version
Student_38709818	I used the book version of course materials
Student_38711135	I used the book version of course materials

	How did you access the labs? [Microsoft Custom]
Student_38709762	I accessed the labs by first logging into a portal through my web browser
Student_38709818	I accessed the labs by first logging into a portal through my web browser
Student_38711135	I accessed the labs without using my web browser

Overall Satisfaction

	Overall, how satisfied are you with this training course? (check only one) [Student Data]
Student_38709762	Very satisfied
Student_38709818	Very satisfied
Student_38711135	Very satisfied

Additional Questions

	Recommend this training course to someone else
Student_38709762	Definitely Would

Student_38709818	Probably Would
Student_38711135	Definitely Would
	Take another Microsoft training within the next 12 months
Student_38709762	Definitely Would
Student_38709818	Might or Might Not
Student_38711135	Might or Might Not

Overall

How can we improve the training to make it more relevant to your job?

Student_38709762	It is fine here
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Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_38709762	Yes
Student_38711135	Yes

Classroom and Logistics

Classroom comments (if any)

Student_38709762	It is fine just as other training facilities
Student_38711135	I attended the course remotely and it was very easy to access resources.

General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_38709762	I am responsible for making the purchasing decisions
Student_38709818	I influence the purchasing decisions
Student_38711135	I influence the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_38709762	Yes
Student_38709818	Yes
Student_38711135	Yes

Do you intend to obtain certification on the technology from this course?

Student_38709762	Yes
Student_38709818	No
Student_38711135	No

Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Instructor Survey	1	0	0.00%

Report Recommendations

Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

Report Criteria

Reporting Date: Dec 6, 2013 to Dec 6, 2013

Scale: 1 Low - 9 High

Class: M20480 Dec 6, 2013

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