

Run By: Jason Umphrey (jumphrey)

MTM Tool: Class Summary

Date Run: Oct 25, 2013

From Saved Query: No

Date: Oct 18, 2013 Instructor(s): Umphrey Course: M20332  
 Learning Provider: New Horizons - San Antonio, TX Location: New Horizons - San Antonio, TX Client: Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_18403652	9.00	9.00	8.00	8.00	8.00	6.00
Student_23147894	9.00	8.00	8.00	8.00	8.00	8.00
Student_38027706	9.00	5.75	6.00	6.00	6.00	7.00
Student_38096272	8.00	6.00	4.00	5.00	4.00	5.50
Student_38098491	7.00	7.50	6.00	6.00	8.00	7.00
Student_38099825	7.50	9.00	8.00	7.00	8.00	9.00
Student_38100188	9.00	8.50	8.00	8.00	8.00	9.00
Average	8.36	7.68	6.86	6.86	7.14	7.46

Summary (cont)

Student	General Questions	Average
Student_18403652	NaN	8.40
Student_23147894	7.00	8.08
Student_38027706	6.00	6.58
Student_38096272	5.00	5.75
Student_38098491	6.00	7.00
Student_38099825	NaN	8.36
Student_38100188	7.00	8.42
Average	6.20	7.48

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average
Student_18403652	9.00	9.00	9.00
Student_23147894	9.00	9.00	9.00
Student_38027706	9.00	9.00	9.00

Student_38096272	9.00	7.00	8.00		
Student_38098491	7.00	7.00	7.00		
Student_38099825	8.00	7.00	7.50		
Student_38100188	9.00	9.00	9.00		
Average	8.57	8.14	8.36		

#### Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_18403652	9.00	9.00	9.00	9.00	9.00
Student_23147894	8.00	8.00	8.00	8.00	8.00
Student_38027706	7.00	5.00	5.00	6.00	5.75
Student_38096272	6.00	6.00	6.00	6.00	6.00
Student_38098491	7.00	8.00	8.00	7.00	7.50
Student_38099825	9.00	9.00	9.00	9.00	9.00
Student_38100188	8.00	8.00	9.00	9.00	8.50
Average	7.71	7.57	7.71	7.71	7.68

#### Business Results

Student	This training will improve my job performance.	Average
Student_18403652	8.00	8.00
Student_23147894	8.00	8.00
Student_38027706	6.00	6.00
Student_38096272	4.00	4.00
Student_38098491	6.00	6.00
Student_38099825	8.00	8.00
Student_38100188	8.00	8.00
Average	6.86	6.86

#### Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average
Student_18403652	8.00	8.00

Student_23147894	8.00	8.00				
Student_38027706	6.00	6.00				
Student_38096272	5.00	5.00				
Student_38098491	6.00	6.00				
Student_38099825	7.00	7.00				
Student_38100188	8.00	8.00				
Average	6.86	6.86				

### Return on Investment

Student	This training was a worthwhile investment in my career development.	Average				
Student_18403652	8.00	8.00				
Student_23147894	8.00	8.00				
Student_38027706	6.00	6.00				
Student_38096272	4.00	4.00				
Student_38098491	8.00	8.00				
Student_38099825	8.00	8.00				
Student_38100188	8.00	8.00				
Average	7.14	7.14				

### Environment

Student	Quality of the classroom environment	Performance of the technology used in the classroom (hardware/software)	Average			
Student_18403652	-	6.00	6.00			
Student_23147894	8.00	8.00	8.00			
Student_38027706	6.00	8.00	7.00			
Student_38096272	6.00	5.00	5.50			
Student_38098491	8.00	6.00	7.00			
Student_38099825	9.00	9.00	9.00			
Student_38100188	9.00	9.00	9.00			
Average	7.67	7.29	7.46			

### General Questions

After completing this course, I now feel more

After taking this course, I now

Student	prepared for my implementation	feel more prepared for my exam/certification	Average
Student_18403652	-	-	NaN
Student_23147894	-	7.00	7.00
Student_38027706	6.00	-	6.00
Student_38096272	5.00	-	5.00
Student_38098491	6.00	-	6.00
Student_38099825	-	-	NaN
Student_38100188	7.00	-	7.00
Average	6.00	7.00	6.20

## Comments

### Instructor

#### Instructor Comments (if any):

Student_18403652	Jason Umphrey was attentive to the needs of the class, and when questions arose, he always had the answer, or knew where to go to get it.
Student_38027706	Good instructor, easy to follow, articulated well. Didn't always catch the questions in the chat window.

### User Information

#### What was your main objective for completing this training?

Student_18403652	Build new skills and knowledge (not related to a new software deployment)
Student_23147894	Prepare for a certification exam
Student_38027706	Prepare for a new Microsoft product deployment or software upgrade
Student_38096272	Prepare for a new Microsoft product deployment or software upgrade
Student_38098491	Prepare for a new Microsoft product deployment or software upgrade
Student_38099825	Build new skills and knowledge (not related to a new software deployment)
Student_38100188	Prepare for a new Microsoft product deployment or software upgrade

#### Which of the following best describes you?

Student_18403652	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_23147894	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38027706	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38096272	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38098491	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38099825	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_38100188	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.

IT, information systems or MIS department.

How long have you worked in the IT industry?

Student_18403652	10 years or more
Student_23147894	10 years or more
Student_38027706	10 years or more
Student_38096272	10 years or more
Student_38098491	10 years or more
Student_38099825	7 years to less than 10 years
Student_38100188	10 years or more

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_18403652	500 or more PCs
Student_23147894	Not currently employed/not applicable
Student_38027706	500 or more PCs
Student_38096272	25-499 PCs
Student_38098491	25-499 PCs
Student_38099825	500 or more PCs
Student_38100188	500 or more PCs

### Courseware

Recommend this training service provider to someone else

Student_18403652	Definitely Would
Student_23147894	Definitely Would
Student_38027706	Probably Would
Student_38096272	Definitely Would
Student_38098491	Might or Might Not
Student_38099825	Definitely Would
Student_38100188	Probably Would

Recommend this trainer to someone else

Student_18403652	Probably Would
Student_23147894	Definitely Would
Student_38027706	Definitely Would
Student_38096272	Might or Might Not
Student_38098491	Probably Would
Student_38099825	Definitely Would
Student_38100188	Definitely Would

Comments (Courseware):

Student_18403652	The labs, and the answer section regarding them, will save me time and effort scouring through
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TechNet to ensure that I perform these processes in the precise manner required.

What kind of course materials did you use? [Microsoft Custom]

Student_18403652	I used the digital version of course materials
Student_23147894	I used the digital version of course materials
Student_38027706	I used the digital version of course materials
Student_38096272	I used the digital version of course materials
Student_38098491	I used the digital version of course materials
Student_38099825	I used the digital version of course materials
Student_38100188	I used the digital version of course materials

How did you access the labs? [Microsoft Custom]

Student_18403652	I accessed the labs by first logging into a portal through my web browser
Student_23147894	I accessed the labs by first logging into a portal through my web browser
Student_38027706	I accessed the labs by first logging into a portal through my web browser
Student_38096272	I accessed the labs by first logging into a portal through my web browser
Student_38098491	I accessed the labs by first logging into a portal through my web browser
Student_38099825	I accessed the labs by first logging into a portal through my web browser
Student_38100188	I accessed the labs by first logging into a portal through my web browser

### Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_18403652	Very satisfied
Student_23147894	Very satisfied
Student_38027706	Somewhat satisfied
Student_38096272	Somewhat satisfied
Student_38098491	Somewhat satisfied
Student_38099825	Very satisfied
Student_38100188	Somewhat satisfied

### Additional Questions

Recommend this training course to someone else

Student_18403652	Definitely Would
Student_23147894	Definitely Would
Student_38027706	Probably Would
Student_38096272	Might or Might Not
Student_38098491	Might or Might Not
Student_38099825	Definitely Would
Student_38100188	Probably Would

Take another Microsoft training within the next 12 months

Student_18403652	Probably Would
Student_23147894	Definitely Would
Student_38027706	Probably Would
Student_38096272	Might or Might Not
Student_38098491	Probably Would
Student_38099825	Definitely Would
Student_38100188	Might or Might Not

Overall

How can we improve the training to make it more relevant to your job?

Student_18403652	Nothing springs to mind that is not completely selfish and would impede someone else's learning.
Student_23147894	need more practice exam questions (prepare for the MS cert exam)
Student_38096272	Double-check the labs beforehand. We had some hiccups with accessing the labs.

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_18403652	No
Student_23147894	Yes
Student_38027706	Yes
Student_38096272	No
Student_38098491	Yes
Student_38099825	Yes
Student_38100188	Yes

Classroom and Logistics

Classroom comments (if any)

Student_18403652	The virtual labs were usually slow to respond, and some required workarounds just to be able to begin the requested procedures.
Student_38096272	Elluminate environment is nice.

General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_18403652	I influence the purchasing decisions
Student_23147894	I am not involved in the purchasing decisions
Student_38027706	I influence the purchasing decisions
Student_38096272	I influence the purchasing decisions
Student_38098491	I am not involved in the purchasing decisions
Student_38099825	I influence the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_18403652	Yes
Student_23147894	Yes
Student_38027706	Yes
Student_38096272	Yes
Student_38098491	No
Student_38099825	Yes
Student_38100188	Yes

Do you intend to obtain certification on the technology from this course?

Student_18403652	Yes
Student_23147894	No
Student_38027706	Yes
Student_38096272	No
Student_38098491	Yes
Student_38099825	Yes

#### Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Instructor Survey	1	0	0.00%

#### Report Recommendations

##### Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

##### Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

##### Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

#### Report Criteria

Reporting Date: Oct 18, 2013 to Oct 18, 2013

Scale: 1 Low - 9 High

Class: M20332 Oct 18, 2013 OLL

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