

Class Summary - M10550 Aug 16, 2013

Run By: Jason Umphrey (jumphrey)

MTM Tool: Class Summary

Date Run: Aug 16, 2013

From Saved Query: No

Date:	Aug 16, 2013	Instructor(s):	Umphrey	Course:	M10550
Learning Provider:	CTREC Hilton IT Academy	Location:	CTREC - Houston - TX	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_23028930	7.50	6.50	7.00	7.00	7.00	8.00
Student_23029014	8.50	7.75	9.00	9.00	8.00	9.00
Student_23029018	9.00	8.75	7.00	8.00	8.00	8.00
Average	8.33	7.67	7.67	8.00	7.67	8.33

Summary (cont)

Student	General Questions	Average				
Student_23028930	NaN	7.09				
Student_23029014	8.00	8.33				
Student_23029018	7.00	8.25				
Average	7.50	7.91				

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average			
Student_23028930	8.00	7.00	7.50			
Student_23029014	9.00	8.00	8.50			
Student_23029018	9.00	9.00	9.00			
Average	8.67	8.00	8.33			

Courseware

	Clarity of the training	Technical depth of the training	Effectiveness of the labs in reinforcing the content presented in	Relevance of the labs to real world

Student	content	content	the modules	situations	Average
Student_23028930	7.00	7.00	6.00	6.00	6.50
Student_23029014	8.00	9.00	7.00	7.00	7.75
Student_23029018	8.00	9.00	9.00	9.00	8.75
Average	7.67	8.33	7.33	7.33	7.67

#### Business Results

Student	This training will improve my job performance.	Average
Student_23028930	7.00	7.00
Student_23029014	9.00	9.00
Student_23029018	7.00	7.00
Average	7.67	7.67

#### Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average
Student_23028930	7.00	7.00
Student_23029014	9.00	9.00
Student_23029018	8.00	8.00
Average	8.00	8.00

#### Return on Investment

Student	This training was a worthwhile investment in my career development.	Average
Student_23028930	7.00	7.00
Student_23029014	8.00	8.00
Student_23029018	8.00	8.00
Average	7.67	7.67

#### Environment

Quality of the classroom  
Performance of the technology used in the classroom

Student	environment	(hardware/software)	Average
Student_23028930	8.00	8.00	8.00
Student_23029014	9.00	9.00	9.00
Student_23029018	8.00	8.00	8.00
Average	8.33	8.33	8.33

### General Questions

Student	After completing this course, I now feel more prepared for my implementation	I am now more prepared than I was before taking this course, to advance my career or to qualify for a new job role	Average
Student_23028930	-	-	NaN
Student_23029014	-	8.00	8.00
Student_23029018	7.00	-	7.00
Average	7.00	8.00	7.50

### Comments

#### User Information

Student	What was your main objective for completing this training?
Student_23028930	Build new skills and knowledge (not related to a new software deployment)
Student_23029014	Prepare for a career change
Student_23029018	Prepare for a new Microsoft product deployment or software upgrade

Student	Which of the following best describes you?
Student_23028930	Information Worker: An individual who uses a computer or device to create, manage, process, or transform information at work.
Student_23029014	Information Worker: An individual who uses a computer or device to create, manage, process, or transform information at work.
Student_23029018	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

Student	How long have you worked in the IT industry?
Student_23028930	N/A
Student_23029014	Less than 1 year
Student_23029018	N/A

Student	What is the approximate number of personal computers, including laptops, in your organization at all locations?
Student_23028930	25-499 PCs
Student_23029014	25-499 PCs

Student_23029018	1-24 PCs
------------------	----------

Courseware

Recommend this training service provider to someone else

Student_23028930	Probably Would
------------------	----------------

Student_23029014	Definitely Would
------------------	------------------

Student_23029018	Definitely Would
------------------	------------------

Recommend this trainer to someone else

Student_23028930	Probably Would
------------------	----------------

Student_23029014	Probably Would
------------------	----------------

Student_23029018	Definitely Would
------------------	------------------

Comments (Courseware):

Student_23029014	The Labs are too complex for the purpose of cementing concepts. The complexity distracts from the learning of the concepts.
------------------	---

What kind of course materials did you use? [Microsoft Custom]

Student_23028930	I used the book version of course materials
------------------	---

Student_23029014	I used both the book version and the digital version
------------------	--

Student_23029018	I used the book version of course materials
------------------	---

How did you access the labs? [Microsoft Custom]

Student_23028930	I accessed the labs without using my web browser
------------------	--

Student_23029014	I accessed the labs by first logging into a portal through my web browser
------------------	---

Student_23029018	I accessed the labs without using my web browser
------------------	--

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_23028930	Somewhat satisfied
------------------	--------------------

Student_23029014	Very satisfied
------------------	----------------

Student_23029018	Very satisfied
------------------	----------------

Additional Questions

Recommend this training course to someone else

Student_23028930	Probably Would
------------------	----------------

Student_23029014	Probably Would
------------------	----------------

Student_23029018	Definitely Would
------------------	------------------

Take another Microsoft training within the next 12 months

Student_23028930	Might or Might Not
------------------	--------------------

Student_23029014	Might or Might Not
------------------	--------------------

Student_23029018	Probably Would
------------------	----------------

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_23028930	No
Student_23029014	Yes
Student_23029018	Yes

General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_23028930	I influence the purchasing decisions
Student_23029014	I am not involved in the purchasing decisions
Student_23029018	I am not involved in the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_23028930	Yes
Student_23029014	No
Student_23029018	Yes

Do you intend to obtain certification on the technology from this course?

Student_23028930	No
Student_23029014	No
Student_23029018	Yes

Report Recommendations

Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact

and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

#### Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

#### Report Criteria

Reporting Date: Aug 16, 2013 to Aug 16, 2013

Scale: 1 Low - 9 High

Class: M10550 Aug 16, 2013



ver. 001

