

Class Summary - M20489 Feb 28, 2014

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MTM Tool: Class Summary

Date Run: Feb 28, 2014

From Saved Query: No

Date:	Feb 28, 2014	Instructor(s):	Umphrey	Course:	M20489
Learning Provider:	CTREC Hilton IT Academy	Location:	CTREC - Houston - TX	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_39687484	9.00	9.00	9.00	9.00	9.00	9.00
Student_39687524	8.00	8.00	8.00	8.00	8.00	7.00
Average	8.50	8.50	8.50	8.50	8.50	8.00

Summary (cont)

Student	General Questions	Average
Student_39687484	NaN	9.00
Student_39687524	7.50	7.77
Average	7.50	8.33

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average
Student_39687484	9.00	9.00	9.00
Student_39687524	8.00	8.00	8.00
Average	8.50	8.50	8.50

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_39687484	9.00	9.00	9.00	9.00	9.00
Student_39687524	8.00	9.00	7.00	8.00	8.00

Average	8.50	9.00	8.00	8.50	8.50
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Business Results

Student	This training will improve my job performance.	Average				
Student_39687484	9.00	9.00				
Student_39687524	8.00	8.00				
Average	8.50	8.50				

Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average				
Student_39687484	9.00	9.00				
Student_39687524	8.00	8.00				
Average	8.50	8.50				

Return on Investment

Student	This training was a worthwhile investment in my career development.	Average				
Student_39687484	9.00	9.00				
Student_39687524	8.00	8.00				
Average	8.50	8.50				

Environment

Student	Quality of the classroom environment	Performance of the technology used in the classroom (hardware/software)	Average			
Student_39687484	9.00	9.00	9.00			
Student_39687524	7.00	7.00	7.00			
Average	8.00	8.00	8.00			

General Questions

Student	This course has provided me with the necessary information to make a purchasing decision	Taking this course has increased the chance that I will purchase the Microsoft product or software	Average
Student_39687484	-	-	NaN
Student_39687524	7.00	8.00	7.50
Average	7.00	8.00	7.50

Comments

User Information

What was your main objective for completing this training?

Student\_39687484 Build new skills and knowledge (not related to a new software deployment)

Student\_39687524 Better understand Microsoft products before purchasing new software

Which of the following best describes you?

Student\_39687484 Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

Student\_39687524 IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.

How long have you worked in the IT industry?

Student\_39687484 10 years or more

Student\_39687524 10 years or more

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student\_39687484 500 or more PCs

Student\_39687524 500 or more PCs

Courseware

Recommend this training service provider to someone else

Student\_39687484 Definitely Would

Student\_39687524 Probably Would

Recommend this trainer to someone else

Student\_39687484 Definitely Would

Student\_39687524 Definitely Would

What kind of course materials did you use? [Microsoft Custom]

Student\_39687484 I used the book version of course materials

Student\_39687524 I used the book version of course materials

	How did you access the labs? [Microsoft Custom]
Student_39687484	I accessed the labs without using my web browser
Student_39687524	I accessed the labs without using my web browser

### Overall Satisfaction

	Overall, how satisfied are you with this training course? (check only one) [Student Data]
Student_39687484	Very satisfied
Student_39687524	Somewhat satisfied

### Additional Questions

	Recommend this training course to someone else
Student_39687484	Definitely Would
Student_39687524	Definitely Would

	Take another Microsoft training within the next 12 months
Student_39687484	Definitely Would
Student_39687524	Definitely Would

### Return on Investment

	Would you like to be notified about advanced or complementary courses?
Student_39687484	Yes
Student_39687524	Yes

### Classroom and Logistics

	Classroom comments (if any)
Student_39687524	I am online, sometimes lost connection to the session.

### General Questions

	Which of the following statements best describes your role in selecting Microsoft products and services?
Student_39687484	I influence the purchasing decisions
Student_39687524	I influence the purchasing decisions

### Continued Learning

	Were you offered information on certification related to your training?
Student_39687484	Yes
Student_39687524	Yes

	Do you intend to obtain certification on the technology from this course?
Student_39687484	Yes
Student_39687524	Yes

## Report Recommendations

### Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

### Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

### Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

## Report Criteria

Reporting Date: Feb 28, 2014 to Feb 28, 2014

Scale: 1 Low - 9 High

Class: M20489 Feb 28, 2014



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