

Class Summary - M20486 Sep 27, 2013

Run By: Jason Umphrey (jumpfrey)

MTM Tool: Class Summary

Date Run: Sep 27, 2013

From Saved Query: No

|                    |                         |                |                      |         |              |
|--------------------|-------------------------|----------------|----------------------|---------|--------------|
| Date:              | Sep 27, 2013            | Instructor(s): | Umphrey              | Course: | M20486       |
| Learning Provider: | CTREC Hilton IT Academy | Location:      | CTREC - Houston - TX | Client: | Public Class |

Summary

| Student          | Instructor | Courseware | Business Results | Learning Effectiveness | Return on Investment | Environment |
|------------------|------------|------------|------------------|------------------------|----------------------|-------------|
| Student_37889278 | 9.00       | 9.00       | 8.00             | 8.00                   | 7.00                 | 9.00        |
| Student_37889364 | 9.00       | 8.00       | 9.00             | 9.00                   | 9.00                 | 9.00        |
| Student_37889474 | 8.00       | 7.00       | 7.00             | 8.00                   | 7.00                 | 9.00        |
| Student_37890179 | 7.50       | 6.00       | 7.00             | 7.00                   | 7.00                 | 8.00        |
| Student_37890208 | 9.00       | 8.00       | 6.00             | 9.00                   | 6.00                 | 8.00        |
| Student_37890234 | 8.00       | 7.75       | 7.00             | 7.00                   | 7.00                 | 8.00        |
| Average          | 8.42       | 7.63       | 7.33             | 8.00                   | 7.17                 | 8.50        |

Summary (cont)

| Student          | General Questions | Average |
|------------------|-------------------|---------|
| Student_37889278 | NaN               | 8.64    |
| Student_37889364 | NaN               | 8.64    |
| Student_37889474 | NaN               | 7.64    |
| Student_37890179 | 7.00              | 6.92    |
| Student_37890208 | NaN               | 7.91    |
| Student_37890234 | NaN               | 7.64    |
| Average          | 7.00              | 7.88    |

Instructor

| Student          | Instructor's knowledge of the subject matter | Instructor's ability to provide real world experiences and examples | Average |
|------------------|----------------------------------------------|---------------------------------------------------------------------|---------|
| Student_37889278 | 9.00                                         | 9.00                                                                | 9.00    |
| Student_37889364 | 9.00                                         | 9.00                                                                | 9.00    |
| Student_37889474 | 8.00                                         | 8.00                                                                | 8.00    |
| Student_37890179 | 7.00                                         | 8.00                                                                | 7.50    |
| Student_37890208 | 9.00                                         | 9.00                                                                | 9.00    |

|                  |      |      |      |
|------------------|------|------|------|
| Student_37890234 | 8.00 | 8.00 | 8.00 |
| Average          | 8.33 | 8.50 | 8.42 |

Courseware

| Student          | Clarity of the training content | Technical depth of the training content | Effectiveness of the labs in reinforcing the content presented in the modules | Relevance of the labs to real world situations | Average |
|------------------|---------------------------------|-----------------------------------------|-------------------------------------------------------------------------------|------------------------------------------------|---------|
| Student_37889278 | 9.00                            | 9.00                                    | 9.00                                                                          | 9.00                                           | 9.00    |
| Student_37889364 | 9.00                            | 7.00                                    | 7.00                                                                          | 9.00                                           | 8.00    |
| Student_37889474 | 7.00                            | 7.00                                    | 8.00                                                                          | 6.00                                           | 7.00    |
| Student_37890179 | 6.00                            | 6.00                                    | 6.00                                                                          | 6.00                                           | 6.00    |
| Student_37890208 | 9.00                            | 8.00                                    | 8.00                                                                          | 7.00                                           | 8.00    |
| Student_37890234 | 8.00                            | 8.00                                    | 8.00                                                                          | 7.00                                           | 7.75    |
| Average          | 8.00                            | 7.50                                    | 7.67                                                                          | 7.33                                           | 7.63    |

Business Results

| Student          | This training will improve my job performance. | Average |
|------------------|------------------------------------------------|---------|
| Student_37889278 | 8.00                                           | 8.00    |
| Student_37889364 | 9.00                                           | 9.00    |
| Student_37889474 | 7.00                                           | 7.00    |
| Student_37890179 | 7.00                                           | 7.00    |
| Student_37890208 | 6.00                                           | 6.00    |
| Student_37890234 | 7.00                                           | 7.00    |
| Average          | 7.33                                           | 7.33    |

Learning Effectiveness

| Student          | I have learned new knowledge/skills from this training. | Average |
|------------------|---------------------------------------------------------|---------|
| Student_37889278 | 8.00                                                    | 8.00    |
| Student_37889364 | 9.00                                                    | 9.00    |
| Student_37889474 | 8.00                                                    | 8.00    |
| Student_37890179 | 7.00                                                    | 7.00    |
| Student_37890208 | 9.00                                                    | 9.00    |
| Student_37890234 | 7.00                                                    | 7.00    |

Average 8.00 8.00

Return on Investment

| Student          | This training was a worthwhile investment in my career development. | Average |  |  |  |  |
|------------------|---------------------------------------------------------------------|---------|--|--|--|--|
| Student_37889278 | 7.00                                                                | 7.00    |  |  |  |  |
| Student_37889364 | 9.00                                                                | 9.00    |  |  |  |  |
| Student_37889474 | 7.00                                                                | 7.00    |  |  |  |  |
| Student_37890179 | 7.00                                                                | 7.00    |  |  |  |  |
| Student_37890208 | 6.00                                                                | 6.00    |  |  |  |  |
| Student_37890234 | 7.00                                                                | 7.00    |  |  |  |  |
| Average          | 7.17                                                                | 7.17    |  |  |  |  |

Environment

| Student          | Quality of the classroom environment | Performance of the technology used in the classroom (hardware/software) | Average |  |  |  |
|------------------|--------------------------------------|-------------------------------------------------------------------------|---------|--|--|--|
| Student_37889278 | 9.00                                 | 9.00                                                                    | 9.00    |  |  |  |
| Student_37889364 | 9.00                                 | 9.00                                                                    | 9.00    |  |  |  |
| Student_37889474 | 9.00                                 | 9.00                                                                    | 9.00    |  |  |  |
| Student_37890179 | 8.00                                 | 8.00                                                                    | 8.00    |  |  |  |
| Student_37890208 | 8.00                                 | 8.00                                                                    | 8.00    |  |  |  |
| Student_37890234 | 8.00                                 | 8.00                                                                    | 8.00    |  |  |  |
| Average          | 8.50                                 | 8.50                                                                    | 8.50    |  |  |  |

General Questions

| Student          | After completing this course, I now feel more prepared for my implementation | Average |  |  |  |  |
|------------------|------------------------------------------------------------------------------|---------|--|--|--|--|
| Student_37889278 | -                                                                            | NaN     |  |  |  |  |
| Student_37889364 | -                                                                            | NaN     |  |  |  |  |
| Student_37889474 | -                                                                            | NaN     |  |  |  |  |
| Student_37890179 | 7.00                                                                         | 7.00    |  |  |  |  |
| Student_37890208 | -                                                                            | NaN     |  |  |  |  |

|                  |      |      |
|------------------|------|------|
| Student_37890234 | -    | NaN  |
| Average          | 7.00 | 7.00 |

## Comments

### Instructor

#### Instructor Comments (if any):

|                  |                                                                                                                                                                                                                                                                                                                                            |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Student_37889364 | Notes provided by instructor about known issues from previous experiences working with the labs helped out greatly.                                                                                                                                                                                                                        |
| Student_37889474 | He is knowledgeable of the content and provided helpful workarounds for problems in the course materials. It would be nice if he could have discussed using MVC in larger projects. He mainly seemed to have experience in small to medium size company projects as a consultant. Overall, he is an approachable and effective instructor. |

### User Information

#### What was your main objective for completing this training?

|                  |                                                                           |
|------------------|---------------------------------------------------------------------------|
| Student_37889278 | Build new skills and knowledge (not related to a new software deployment) |
| Student_37889364 | Build new skills and knowledge (not related to a new software deployment) |
| Student_37889474 | Build new skills and knowledge (not related to a new software deployment) |
| Student_37890179 | Prepare for a new Microsoft product deployment or software upgrade        |
| Student_37890208 | Build new skills and knowledge (not related to a new software deployment) |
| Student_37890234 | Build new skills and knowledge (not related to a new software deployment) |

#### Which of the following best describes you?

|                  |                                                                                                                                                               |
|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Student_37889278 | IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.               |
| Student_37889364 | Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use. |
| Student_37889474 | Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use. |
| Student_37890179 | Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use. |
| Student_37890208 | IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.               |
| Student_37890234 | IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.               |

#### How long have you worked in the IT industry?

|                  |                               |
|------------------|-------------------------------|
| Student_37889278 | 10 years or more              |
| Student_37889364 | 10 years or more              |
| Student_37889474 | 7 years to less than 10 years |
| Student_37890179 | 10 years or more              |
| Student_37890208 | 10 years or more              |
| Student_37890234 | 10 years or more              |

What is the approximate number of personal computers, including laptops, in your organization at all locations?

|                  |                 |
|------------------|-----------------|
| Student_37889278 | 500 or more PCs |
| Student_37889364 | 25-499 PCs      |
| Student_37889474 | 500 or more PCs |
| Student_37890179 | 500 or more PCs |
| Student_37890208 | 500 or more PCs |
| Student_37890234 | 500 or more PCs |

Courseware

Recommend this training service provider to someone else

|                  |                  |
|------------------|------------------|
| Student_37889278 | Definitely Would |
| Student_37889364 | Definitely Would |
| Student_37889474 | Definitely Would |
| Student_37890179 | Probably Would   |
| Student_37890208 | Definitely Would |
| Student_37890234 | Definitely Would |

Recommend this trainer to someone else

|                  |                  |
|------------------|------------------|
| Student_37889278 | Definitely Would |
| Student_37889364 | Definitely Would |
| Student_37889474 | Definitely Would |
| Student_37890179 | Probably Would   |
| Student_37890208 | Definitely Would |
| Student_37890234 | Definitely Would |

Comments (Courseware):

|                  |                                                                                                                                                                                                                                                              |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Student_37889364 | Book was much better than previous course books in that it provided more detail instead of just PowerPoint slides. Recommend providing alternative labs for those that were dependent upon Windows Azure. Would prefer a digital version of the course book. |
| Student_37889474 | The course labs should have provided instructions to deploy via an IIS server as an alternate to the Azure web services. The references to Azure web services were a distraction and added confusion to the class.                                           |

What kind of course materials did you use? [Microsoft Custom]

|                  |                                                      |
|------------------|------------------------------------------------------|
| Student_37889278 | I used the book version of course materials          |
| Student_37889364 | I used the book version of course materials          |
| Student_37889474 | I used the book version of course materials          |
| Student_37890179 | I used the book version of course materials          |
| Student_37890208 | I used both the book version and the digital version |
| Student_37890234 | I used both the book version and the digital version |

How did you access the labs? [Microsoft Custom]

|                  |                                                                           |
|------------------|---------------------------------------------------------------------------|
| Student_37889278 | I accessed the labs without using my web browser                          |
| Student_37889364 | I accessed the labs without using my web browser                          |
| Student_37889474 | I accessed the labs without using my web browser                          |
| Student_37890179 | I accessed the labs by first logging into a portal through my web browser |
| Student_37890208 | I accessed the labs by first logging into a portal through my web browser |
| Student_37890234 | I accessed the labs without using my web browser                          |

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

|                  |                    |
|------------------|--------------------|
| Student_37889278 | Very satisfied     |
| Student_37889364 | Very satisfied     |
| Student_37889474 | Very satisfied     |
| Student_37890179 | Somewhat satisfied |
| Student_37890208 | Very satisfied     |
| Student_37890234 | Somewhat satisfied |

Additional Questions

Recommend this training course to someone else

|                  |                  |
|------------------|------------------|
| Student_37889278 | Definitely Would |
| Student_37889364 | Definitely Would |
| Student_37889474 | Definitely Would |
| Student_37890179 | Probably Would   |
| Student_37890208 | Definitely Would |
| Student_37890234 | Probably Would   |

Take another Microsoft training within the next 12 months

|                  |                    |
|------------------|--------------------|
| Student_37889278 | Probably Would     |
| Student_37889364 | Probably Would     |
| Student_37889474 | Might or Might Not |
| Student_37890179 | Probably Would     |
| Student_37890208 | Probably Would     |
| Student_37890234 | Probably Would     |

Overall

How can we improve the training to make it more relevant to your job?

|                  |                                                   |
|------------------|---------------------------------------------------|
| Student_37889474 | Add some more discussions on real-world examples. |
|------------------|---------------------------------------------------|

Return on Investment

Would you like to be notified about advanced or complementary courses?

|                  |     |
|------------------|-----|
| Student_37889278 | Yes |
|------------------|-----|

|                  |     |
|------------------|-----|
| Student_37889364 | No  |
| Student_37889474 | No  |
| Student_37890179 | Yes |
| Student_37890208 | Yes |
| Student_37890234 | Yes |

### Classroom and Logistics

Classroom comments (if any)

|                  |                                                                           |
|------------------|---------------------------------------------------------------------------|
| Student_37889474 | It was nice to have a computer screen presenting the presentation slides. |
|------------------|---------------------------------------------------------------------------|

### General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

|                  |                                               |
|------------------|-----------------------------------------------|
| Student_37889278 | I influence the purchasing decisions          |
| Student_37889364 | I influence the purchasing decisions          |
| Student_37889474 | I am not involved in the purchasing decisions |
| Student_37890179 | I influence the purchasing decisions          |
| Student_37890208 | I influence the purchasing decisions          |
| Student_37890234 | I influence the purchasing decisions          |

### Continued Learning

Were you offered information on certification related to your training?

|                  |     |
|------------------|-----|
| Student_37889278 | Yes |
| Student_37889364 | Yes |
| Student_37889474 | Yes |
| Student_37890179 | No  |
| Student_37890208 | Yes |
| Student_37890234 | No  |

Do you intend to obtain certification on the technology from this course?

|                  |     |
|------------------|-----|
| Student_37889278 | No  |
| Student_37889364 | No  |
| Student_37889474 | No  |
| Student_37890179 | Yes |
| Student_37890208 | Yes |
| Student_37890234 | Yes |

### Report Recommendations

#### Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

#### Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

#### Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

#### Report Criteria

Reporting Date: Sep 27, 2013 to Sep 27, 2013

Scale: 1 Low - 9 High

Class: M20486 Sep 27, 2013



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