

Class Summary - MS-20486 Jul 19, 2013

Run By: Jason Umphrey (jumprey)

MTM Tool: Class Summary

Date Run: Jul 22, 2013

From Saved Query: No

Date:	Jul 19, 2013	Instructor(s):	Umphrey	Course:	MS-20486
Learning Provider:	CTREC Hilton IT Academy	Location:	CTREC - Houston - TX	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_22795525	9.00	7.25	9.00	9.00	7.00	9.00
Student_22795534	8.00	6.75	6.00	7.00	5.00	7.50
Student_22795538	6.50	6.00	7.00	6.00	6.00	8.00
Student_22795546	8.50	8.25	9.00	8.00	9.00	8.50
Student_22795985	9.00	7.25	7.00	8.00	7.00	8.00
Student_22797104	9.00	8.00	8.00	8.00	8.00	7.50
Student_22797108	8.50	8.00	7.00	7.00	6.00	8.00
Student_5846916	9.00	6.25	9.00	9.00	9.00	8.00
Average	8.44	7.22	7.75	7.75	7.13	8.06

Summary (cont)

Student	General Questions	Average
Student_22795525	NaN	8.18
Student_22795534	NaN	6.91
Student_22795538	6.00	6.50
Student_22795546	8.00	8.42
Student_22795985	NaN	7.73
Student_22797104	NaN	8.09
Student_22797108	NaN	7.73
Student_5846916	8.00	7.83
Average	7.33	7.67

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average
Student_22795525	9.00	9.00	9.00

Student_22795534	8.00	8.00	8.00			
Student_22795538	7.00	6.00	6.50			
Student_22795546	9.00	8.00	8.50			
Student_22795985	9.00	9.00	9.00			
Student_22797104	9.00	9.00	9.00			
Student_22797108	9.00	8.00	8.50			
Student_5846916	9.00	9.00	9.00			
Average	8.63	8.25	8.44			

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_22795525	7.00	9.00	7.00	6.00	7.25
Student_22795534	8.00	6.00	7.00	6.00	6.75
Student_22795538	7.00	6.00	6.00	5.00	6.00
Student_22795546	8.00	9.00	8.00	8.00	8.25
Student_22795985	8.00	7.00	7.00	7.00	7.25
Student_22797104	8.00	8.00	8.00	8.00	8.00
Student_22797108	8.00	8.00	8.00	8.00	8.00
Student_5846916	5.00	7.00	6.00	7.00	6.25
Average	7.38	7.50	7.13	6.88	7.22

Business Results

Student	This training will improve my job performance.	Average
Student_22795525	9.00	9.00
Student_22795534	6.00	6.00
Student_22795538	7.00	7.00
Student_22795546	9.00	9.00
Student_22795985	7.00	7.00
Student_22797104	8.00	8.00
Student_22797108	7.00	7.00
Student_5846916	9.00	9.00
Average	7.75	7.75

Learning Effectiveness

I have learned
new
knowledge/skills
from this
training.

Student		Average			
Student_22795525	9.00	9.00			
Student_22795534	7.00	7.00			
Student_22795538	6.00	6.00			
Student_22795546	8.00	8.00			
Student_22795985	8.00	8.00			
Student_22797104	8.00	8.00			
Student_22797108	7.00	7.00			
Student_5846916	9.00	9.00			
Average	7.75	7.75			

Return on Investment

This training
was a
worthwhile
investment in
my career
development.

Student		Average			
Student_22795525	7.00	7.00			
Student_22795534	5.00	5.00			
Student_22795538	6.00	6.00			
Student_22795546	9.00	9.00			
Student_22795985	7.00	7.00			
Student_22797104	8.00	8.00			
Student_22797108	6.00	6.00			
Student_5846916	9.00	9.00			
Average	7.13	7.13			

Environment

Quality of the
classroom
environment

Performance of the
technology used in
the classroom
(hardware/software)

Student			Average		
Student_22795525	9.00	9.00	9.00		
Student_22795534	8.00	7.00	7.50		
Student_22795538	8.00	8.00	8.00		
Student_22795546	8.00	9.00	8.50		
Student_22795985	8.00	8.00	8.00		
Student_22797104	7.00	8.00	7.50		
Student_22797108	8.00	8.00	8.00		

Student_5846916	8.00	8.00	8.00
Average	8.00	8.13	8.06

General Questions

Student	After completing this course, I now feel more prepared for my implementation	After taking this course, I now feel more prepared for my exam/certification	Average
Student_22795525	-	-	NaN
Student_22795534	-	-	NaN
Student_22795538	6.00	-	6.00
Student_22795546	8.00	-	8.00
Student_22795985	-	-	NaN
Student_22797104	-	-	NaN
Student_22797108	-	-	NaN
Student_5846916	-	8.00	8.00
Average	7.00	8.00	7.33

Comments

Instructor

Instructor Comments (if any):

Student_5846916	Jason did a great job answering complex questions. It's a very good course, and he's an excellent instructor.
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User Information

What was your main objective for completing this training?

Student_5846916	Prepare for a certification exam
Student_22795525	Solve a particular problem
Student_22795534	Build new skills and knowledge (not related to a new software deployment)
Student_22795538	Prepare for a new Microsoft product deployment or software upgrade
Student_22795546	Prepare for a new Microsoft product deployment or software upgrade
Student_22795985	Build new skills and knowledge (not related to a new software deployment)
Student_22797104	Build new skills and knowledge (not related to a new software deployment)
Student_22797108	Build new skills and knowledge (not related to a new software deployment)

Which of the following best describes you?

Student_5846916	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22795525	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

Student_22795534	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22795538	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22795546	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22795985	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22797104	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22797108	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

How long have you worked in the IT industry?

Student_5846916	10 years or more
Student_22795525	10 years or more
Student_22795534	3 years to less than 5 years
Student_22795538	7 years to less than 10 years
Student_22795546	10 years or more
Student_22795985	5 years to less than 7 years
Student_22797104	7 years to less than 10 years

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_5846916	500 or more PCs
Student_22795525	500 or more PCs
Student_22795534	500 or more PCs
Student_22795538	500 or more PCs
Student_22795546	1-24 PCs
Student_22795985	500 or more PCs
Student_22797104	500 or more PCs

Courseware

Recommend this training service provider to someone else

Student_5846916	Probably Would
Student_22795534	Probably Would
Student_22795538	Probably Would
Student_22795546	Definitely Would
Student_22795985	Definitely Would
Student_22797104	Probably Would
Student_22797108	Probably Would

Recommend this trainer to someone else

Student_5846916	Definitely Would
Student_22795525	Definitely Would
Student_22795534	Probably Would
Student_22795538	Probably Would
Student_22795546	Definitely Would
Student_22795985	Definitely Would
Student_22797108	Probably Would

Comments (Courseware):

Student_5846916	The instructions, particularly the detailed instructions in the back of the book, are confusing and unclear.
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What kind of course materials did you use? [Microsoft Custom]

Student_5846916	I used the book version of course materials
Student_22795525	I used the book version of course materials
Student_22795534	I used the book version of course materials
Student_22795538	I used the book version of course materials
Student_22795546	I used the book version of course materials
Student_22795985	I used the book version of course materials
Student_22797104	I used the book version of course materials
Student_22797108	I used the book version of course materials

How did you access the labs? [Microsoft Custom]

Student_5846916	I accessed the labs without using my web browser
Student_22795525	I accessed the labs without using my web browser
Student_22795534	I accessed the labs without using my web browser
Student_22795538	I accessed the labs by first logging into a portal through my web browser
Student_22795546	I accessed the labs by first logging into a portal through my web browser
Student_22795985	I accessed the labs without using my web browser
Student_22797104	I accessed the labs without using my web browser
Student_22797108	I accessed the labs without using my web browser

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_5846916	Very satisfied
Student_22795525	Very satisfied
Student_22795534	Very satisfied
Student_22795538	Somewhat satisfied
Student_22795546	Very satisfied
Student_22795985	Very satisfied
Student_22797104	Very satisfied
Student_22797108	Very satisfied

Additional Questions

Recommend this training course to someone else

Student_5846916	Definitely Would
Student_22795525	Definitely Would
Student_22795534	Probably Would
Student_22795538	Probably Would
Student_22795546	Definitely Would
Student_22795985	Definitely Would
Student_22797104	Probably Would
Student_22797108	Probably Would

Take another Microsoft training within the next 12 months

Student_5846916	Probably Would
Student_22795525	Probably Would
Student_22795534	Might or Might Not
Student_22795538	Definitely Would
Student_22795546	Probably Would
Student_22795985	Probably Would
Student_22797104	Probably Would
Student_22797108	Probably Would

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_5846916	Yes
Student_22795525	Yes
Student_22795534	No
Student_22795538	Yes
Student_22795546	Yes
Student_22795985	Yes
Student_22797104	Yes
Student_22797108	Yes

Classroom and Logistics

Classroom comments (if any)

Student_5846916	Nice classroom setup. The class size was nice and small.
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General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_5846916	I influence the purchasing decisions
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Student_22795525	I influence the purchasing decisions
Student_22795534	I am not involved in the purchasing decisions
Student_22795538	I influence the purchasing decisions
Student_22795546	I am not involved in the purchasing decisions
Student_22795985	I influence the purchasing decisions
Student_22797104	I influence the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_5846916	No
Student_22795525	Yes
Student_22795534	Yes
Student_22795538	Yes
Student_22795546	Yes
Student_22795985	Yes
Student_22797104	Yes
Student_22797108	No

Do you intend to obtain certification on the technology from this course?

Student_5846916	Yes
Student_22795525	Yes
Student_22795534	No
Student_22795538	No
Student_22795546	Yes
Student_22795985	No
Student_22797104	No
Student_22797108	No

Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Instructor Survey	1	0	0.00%

Report Recommendations

Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

Report Criteria

Reporting Date: Jul 19, 2013 to Jul 19, 2013

Scale: 1 Low - 9 High

Class: MS-20486 Jul 19, 2013

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