

Class Summary - M20480 Jul 12, 2013

Run By: Jason Umphrey (jumprey)

MTM Tool: Class Summary

Date Run: Jul 22, 2013

From Saved Query: No

Date: Jul 12, 2013 Instructor(s): Umphrey Course: M20480
 Learning Provider: Levi, Ray & Shoup, Inc. Location: Levi,Ray & Shoup - Springfield, IL Client: Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_22728005	9.00	8.00	7.00	7.00	7.00	8.00
Student_22728012	8.00	7.00	7.00	7.00	7.00	7.50
Student_22728016	9.00	8.50	9.00	9.00	9.00	9.00
Student_22728017	9.00	9.00	8.00	9.00	9.00	9.00
Student_22728054	9.00	8.50	8.00	7.00	8.00	8.50
Student_22728060	9.00	8.00	8.00	8.00	8.00	8.50
Student_22728067	9.00	8.00	7.00	8.00	7.00	9.00
Student_22728082	8.00	7.00	7.00	7.00	7.00	9.00
Average	8.75	8.00	7.63	7.75	7.75	8.56

Summary (cont)

Student	General Questions	Average
Student_22728005	7.00	7.83
Student_22728012	NaN	7.27
Student_22728016	8.00	8.75
Student_22728017	9.00	8.92
Student_22728054	7.00	8.25
Student_22728060	NaN	8.27
Student_22728067	NaN	8.18
Student_22728082	NaN	7.55
Average	7.75	8.14

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average
Student_22728005	9.00	9.00	9.00

Student_22728012	8.00	8.00	8.00			
Student_22728016	9.00	9.00	9.00			
Student_22728017	9.00	9.00	9.00			
Student_22728054	9.00	9.00	9.00			
Student_22728060	9.00	9.00	9.00			
Student_22728067	9.00	9.00	9.00			
Student_22728082	8.00	8.00	8.00			
Average	8.75	8.75	8.75			

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_22728005	9.00	9.00	6.00	8.00	8.00
Student_22728012	7.00	6.00	8.00	7.00	7.00
Student_22728016	9.00	9.00	9.00	7.00	8.50
Student_22728017	9.00	9.00	9.00	9.00	9.00
Student_22728054	8.00	8.00	9.00	9.00	8.50
Student_22728060	8.00	8.00	8.00	8.00	8.00
Student_22728067	8.00	8.00	8.00	8.00	8.00
Student_22728082	7.00	7.00	7.00	7.00	7.00
Average	8.13	8.00	8.00	7.88	8.00

Business Results

Student	This training will improve my job performance.	Average
Student_22728005	7.00	7.00
Student_22728012	7.00	7.00
Student_22728016	9.00	9.00
Student_22728017	8.00	8.00
Student_22728054	8.00	8.00
Student_22728060	8.00	8.00
Student_22728067	7.00	7.00
Student_22728082	7.00	7.00
Average	7.63	7.63

Learning Effectiveness

I have learned
new
knowledge/skills
from this
training.

Student		Average			
Student_22728005	7.00	7.00			
Student_22728012	7.00	7.00			
Student_22728016	9.00	9.00			
Student_22728017	9.00	9.00			
Student_22728054	7.00	7.00			
Student_22728060	8.00	8.00			
Student_22728067	8.00	8.00			
Student_22728082	7.00	7.00			
Average	7.75	7.75			

Return on Investment

This training
was a
worthwhile
investment in
my career
development.

Student		Average			
Student_22728005	7.00	7.00			
Student_22728012	7.00	7.00			
Student_22728016	9.00	9.00			
Student_22728017	9.00	9.00			
Student_22728054	8.00	8.00			
Student_22728060	8.00	8.00			
Student_22728067	7.00	7.00			
Student_22728082	7.00	7.00			
Average	7.75	7.75			

Environment

Quality of the
classroom
environment

Performance of the
technology used in
the classroom
(hardware/software)

Student			Average		
Student_22728005	9.00	7.00	8.00		
Student_22728012	8.00	7.00	7.50		
Student_22728016	9.00	9.00	9.00		
Student_22728017	9.00	9.00	9.00		
Student_22728054	8.00	9.00	8.50		
Student_22728060	9.00	8.00	8.50		
Student_22728067	9.00	9.00	9.00		

Student_22728082	9.00	9.00	9.00
Average	8.75	8.38	8.56

General Questions

Student	After completing this course, I now feel more prepared for my implementation	Average				
Student_22728005	7.00	7.00				
Student_22728012	-	NaN				
Student_22728016	8.00	8.00				
Student_22728017	9.00	9.00				
Student_22728054	7.00	7.00				
Student_22728060	-	NaN				
Student_22728067	-	NaN				
Student_22728082	-	NaN				
Average	7.75	7.75				

Comments

User Information

What was your main objective for completing this training?

Student_22728005	Prepare for a new Microsoft product deployment or software upgrade
Student_22728012	Build new skills and knowledge (not related to a new software deployment)
Student_22728016	Prepare for a new Microsoft product deployment or software upgrade
Student_22728017	Prepare for a new Microsoft product deployment or software upgrade
Student_22728054	Prepare for a new Microsoft product deployment or software upgrade
Student_22728060	Build new skills and knowledge (not related to a new software deployment)
Student_22728067	Build new skills and knowledge (not related to a new software deployment)
Student_22728082	Build new skills and knowledge (not related to a new software deployment)

Which of the following best describes you?

Student_22728005	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22728012	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_22728016	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_22728017	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22728054	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

Student_22728060	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22728067	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_22728082	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

How long have you worked in the IT industry?

Student_22728005	10 years or more
Student_22728012	10 years or more
Student_22728016	10 years or more
Student_22728017	10 years or more
Student_22728054	10 years or more
Student_22728060	10 years or more
Student_22728067	10 years or more
Student_22728082	7 years to less than 10 years

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_22728005	500 or more PCs
Student_22728012	500 or more PCs
Student_22728016	500 or more PCs
Student_22728017	500 or more PCs
Student_22728054	500 or more PCs
Student_22728060	500 or more PCs
Student_22728067	500 or more PCs
Student_22728082	500 or more PCs

Courseware

Recommend this training service provider to someone else

Student_22728005	Definitely Would
Student_22728012	Probably Would
Student_22728016	Definitely Would
Student_22728017	Definitely Would
Student_22728054	Definitely Would
Student_22728060	Definitely Would
Student_22728067	Definitely Would
Student_22728082	Definitely Would

Recommend this trainer to someone else

Student_22728005	Definitely Would
Student_22728012	Probably Would

Student_22728016	Definitely Would
Student_22728017	Definitely Would
Student_22728054	Definitely Would
Student_22728060	Definitely Would
Student_22728067	Definitely Would
Student_22728082	Definitely Would

Comments (Courseware):

Student_22728082	Surprisingly, there are many mistakes in the book.
------------------	--

What kind of course materials did you use? [Microsoft Custom]

Student_22728005	I used both the book version and the digital version
Student_22728012	I used the book version of course materials
Student_22728016	I used both the book version and the digital version
Student_22728017	I used both the book version and the digital version
Student_22728054	I used both the book version and the digital version
Student_22728060	I used both the book version and the digital version
Student_22728067	I used both the book version and the digital version
Student_22728082	I used the book version of course materials

How did you access the labs? [Microsoft Custom]

Student_22728005	I accessed the labs without using my web browser
Student_22728012	I accessed the labs by first logging into a portal through my web browser
Student_22728016	I accessed the labs by first logging into a portal through my web browser
Student_22728017	I accessed the labs without using my web browser
Student_22728054	I accessed the labs by first logging into a portal through my web browser
Student_22728060	I accessed the labs by first logging into a portal through my web browser
Student_22728067	I accessed the labs without using my web browser
Student_22728082	I accessed the labs without using my web browser

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_22728005	Very satisfied
Student_22728012	Very satisfied
Student_22728016	Very satisfied
Student_22728017	Very satisfied
Student_22728054	Very satisfied
Student_22728060	Very satisfied
Student_22728067	Very satisfied
Student_22728082	Somewhat satisfied

Additional Questions

Recommend this training course to someone else

Student_22728005	Definitely Would
Student_22728012	Probably Would
Student_22728016	Definitely Would
Student_22728017	Definitely Would
Student_22728054	Definitely Would
Student_22728060	Definitely Would
Student_22728067	Definitely Would
Student_22728082	Probably Would

Take another Microsoft training within the next 12 months

Student_22728005	Definitely Would
Student_22728012	Probably Would
Student_22728016	Definitely Would
Student_22728017	Definitely Would
Student_22728054	Definitely Would
Student_22728060	Definitely Would
Student_22728067	Definitely Would
Student_22728082	Probably Would

Overall

How can we improve the training to make it more relevant to your job?

Student_22728082	If possible, mimicking the environment at workplace.
------------------	--

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_22728005	Yes
Student_22728016	Yes
Student_22728017	Yes
Student_22728054	No
Student_22728060	No
Student_22728067	No
Student_22728082	No

General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_22728005	I am not involved in the purchasing decisions
Student_22728012	I am not involved in the purchasing decisions
Student_22728016	I am not involved in the purchasing decisions

Student_22728017	I am not involved in the purchasing decisions
Student_22728054	I am not involved in the purchasing decisions
Student_22728060	I am not involved in the purchasing decisions
Student_22728067	I am not involved in the purchasing decisions
Student_22728082	I am not involved in the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_22728005	Yes
Student_22728016	Yes
Student_22728017	Yes
Student_22728054	No
Student_22728060	No
Student_22728067	No
Student_22728082	Yes

Do you intend to obtain certification on the technology from this course?

Student_22728005	No
Student_22728016	No
Student_22728017	No
Student_22728054	No
Student_22728060	No
Student_22728067	No
Student_22728082	No

Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Instructor Survey	1	0	0.00%

Report Recommendations

Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

Report Criteria

Reporting Date: Jul 12, 2013 to Jul 12, 2013

Scale: 1 Low - 9 High

Class: M20480 Jul 12, 2013

ver. 001

