

Class Summary

Run By: Jason Umphrey (jumphrey)

MTM Tool: Class Summary

Date Run: Jul 26, 2013

From Saved Query: No

Date:	Dec 21, 2012	Instructor(s):	Umphrey	Course:	M10265
Learning Provider:	Benchmark Learning	Location:	Benchmark Learning - Edina, MN	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Support Tools	Return on Investment
Student_21233433	8.50	7.50	7.00	7.00	NaN	8.00
Student_21233652	9.00	7.25	7.00	7.00	NaN	7.00
Student_21234358	8.50	7.50	8.00	8.00	NaN	8.00
Student_21235183	7.50	7.00	6.00	5.50	4.00	6.67
Student_21235265	9.00	8.75	NaN	7.00	NaN	9.00
Average	8.50	7.60	6.80	6.67	4.00	7.43

Summary (cont)

Student	Job Impact	Environment	General Questions	Average
Student_21233433	NaN	8.00	NaN	7.73
Student_21233652	NaN	9.00	NaN	7.82
Student_21234358	NaN	9.00	8.00	8.08
Student_21235183	6.50	9.00	7.00	6.74
Student_21235265	NaN	9.00	7.00	8.55
Average	6.50	8.80	7.33	7.66

Instructor

Instructor's ability to provide real world experiences
 Instructor's knowledge of the

Student	and examples	subject matter	Average			
Student_21233433	8.00	9.00	8.50			
Student_21233652	9.00	9.00	9.00			
Student_21234358	8.00	9.00	8.50			
Student_21235183	7.00	8.00	7.50			
Student_21235265	9.00	9.00	9.00			
Average	8.20	8.80	8.50			

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average	
Student_21233433	6.00	8.00	8.00	8.00	7.50	
Student_21233652	7.00	7.00	8.00	7.00	7.25	
Student_21234358	8.00	8.00	7.00	7.00	7.50	
Student_21235183	7.00	7.00	7.00	7.00	7.00	
Student_21235265	9.00	9.00	8.00	9.00	8.75	
Average	7.40	7.80	7.60	7.60	7.60	

Business Results

Student	This training will improve my job performance.	This training has improved my job performance.	Average			
Student_21233433	7.00	-	7.00			
Student_21233652	7.00	-	7.00			
Student_21234358	8.00	-	8.00			
Student_21235183	7.00	5.00	6.00			
Student_21235265	-	-	NaN			
Average	7.25	5.00	6.80			

Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average				
Student_21233433	7.00	7.00				
Student_21233652	7.00	7.00				
Student_21234358	8.00	8.00				
Student_21235183	7.00	5.50				
Student_21235265	7.00	7.00				
Average	6.67	6.67				

Support Tools

Student	The participant materials (manual, presentation handouts, job aids, etc.) have been useful on the job.	Average				
Student_21233433	-	NaN				
Student_21233652	-	NaN				
Student_21234358	-	NaN				
Student_21235183	4.00	4.00				
Student_21235265	-	NaN				
Average	4.00	4.00				

Return on Investment

Student	This training was a worthwhile investment in my career development.	This training was a worthwhile investment for my employer.	Average			
Student_21233433	8.00	-	8.00			

Student_21233652	7.00	-	7.00			
Student_21234358	8.00	-	8.00			
Student_21235183	8.00	6.00	6.67			
Student_21235265	9.00	-	9.00			
Average	7.67	6.00	7.43			

Job Impact

Student	I have been able to successfully apply the knowledge/skills learned in this class to my job.	How critical was applying the content of this training to your job success?	Average			
Student_21233433	-	-	NaN			
Student_21233652	-	-	NaN			
Student_21234358	-	-	NaN			
Student_21235183	4.00	9.00	6.50			
Student_21235265	-	-	NaN			
Average	4.00	9.00	6.50			

Environment

Student	Quality of the classroom environment	Performance of the technology used in the classroom (hardware/software)	Average			
Student_21233433	8.00	8.00	8.00			
Student_21233652	9.00	9.00	9.00			
Student_21234358	9.00	9.00	9.00			
Student_21235183	9.00	9.00	9.00			
Student_21235265	9.00	9.00	9.00			
Average	8.80	8.80	8.80			

General Questions

Student	After taking this course, I now feel more prepared for my exam/certification	I am now more prepared than I was before taking this course, to advance my career or to qualify for a new job role	Average
Student_21233433	-	-	NaN
Student_21233652	-	-	NaN
Student_21234358	8.00	-	8.00
Student_21235183	-	7.00	7.00
Student_21235265	7.00	-	7.00
Average	7.50	7.00	7.33

Comments

Instructor

Instructor Comments (if any):

Student_21233652	Jason was not only knowledgeable about this subject but many others that made the course more helpful.
Student_21234358	He was very knowledgeable and helpful with all the questions we had.
Student_21235183	Over uses "thus" and "therefore" in training. Some times too wordy. Less can be more. (allows time for student to internalize information).
Student_21235265	Instructor was very good, with very pleasant easygoing nature.

User Information

Which of the following best describes you?

Student_21233433	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_21233652	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_21234358	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_21235183	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS

department.

Student_21235265	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
------------------	---

How long have you worked in the IT industry?

Student_21233433	10 years or more
------------------	------------------

Student_21233652	10 years or more
------------------	------------------

Student_21234358	10 years or more
------------------	------------------

Student_21235183	10 years or more
------------------	------------------

Student_21235265	10 years or more
------------------	------------------

What was your main objective for completing this training?

Student_21233433	Build new skills and knowledge (not related to a new software deployment)
------------------	---

Student_21233652	Solve a particular problem
------------------	----------------------------

Student_21234358	Prepare for a certification exam
------------------	----------------------------------

Student_21235183	Prepare for a career change
------------------	-----------------------------

Student_21235183	Build new skills and knowledge (not related to a new software deployment)
------------------	---

Student_21235265	Prepare for a certification exam
------------------	----------------------------------

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_21233433	500 or more PCs
------------------	-----------------

Student_21233652	500 or more PCs
------------------	-----------------

Student_21234358	Not currently employed/not applicable
------------------	---------------------------------------

Student_21235183	1-24 PCs
------------------	----------

Student_21235265	Not currently employed/not applicable
------------------	---------------------------------------

Courseware

Comments (Courseware):

Student_21233433	Too much material to over in 5 days. Requires a lot of background information.
------------------	--

Student_21235183	Training content - labs could describe what is being accomplished in each section. Lab times are short relative to amount of content. Ability to perform labs after course would be useful, dependent data is not provided with lab materials.
------------------	--

Recommend this training service provider to someone else

Student_21233433	Definitely Would
Student_21233652	Definitely Would
Student_21234358	Definitely Would
Student_21235183	Definitely Would
Student_21235265	Definitely Would

Recommend this trainer to someone else

Student_21233433	Definitely Would
Student_21233652	Definitely Would
Student_21234358	Definitely Would
Student_21235183	Definitely Would
Student_21235265	Definitely Would

How would you change the training content to improve your learning experience?

Student_21235183	Better separate the technologies. Make the labs so they can be done out side the class without extra measures. Better address scenarios with multiple concurrent users.
------------------	---

What kind of course materials did you use? [Microsoft Custom]

Student_21233433	I used the digital version of course materials
Student_21233652	I used the digital version of course materials
Student_21234358	I used the digital version of course materials
Student_21235183	I used the digital version of course materials
Student_21235265	I used the digital version of course materials

How did you access the labs? [Microsoft Custom]

Student_21233433	I accessed the labs without using my web browser
Student_21233652	I accessed the labs without using my web browser
Student_21234358	I accessed the labs by first logging into a portal through my web browser
Student_21235183	I accessed the labs without using my web browser
Student_21235265	I accessed the labs without using my web browser

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_21233433	Very satisfied
Student_21233652	Very satisfied
Student_21234358	Very satisfied
Student_21235183	Somewhat satisfied
Student_21235183	Somewhat satisfied
Student_21235265	Very satisfied

Business Results

If you think this training will have a positive impact on your job performance, what areas will be impacted most? Check all that apply.

Student_21235183	increasing quality
Student_21235183	increasing productivity
Student_21235183	increasing ability to innovate
Student_21235183	decreasing time to complete task(s)
Student_21235183	decreasing costs
Student_21235183	increasing customer satisfaction
Student_21235183	increasing employee satisfaction

Additional Questions

Recommend this training course to someone else

Student_21233433	Probably Would
Student_21233652	Probably Would
Student_21234358	Definitely Would
Student_21235183	Probably Would
Student_21235265	Definitely Would

Take another Microsoft training within the next 12 months

Student_21233433	Definitely Would
Student_21233652	Definitely Would
Student_21234358	Definitely Would

Student_21235183	Probably Would
Student_21235265	Definitely Would

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_21233433	Yes
Student_21233652	No
Student_21234358	Yes
Student_21235183	Yes
Student_21235265	Yes

Job Impact

What percent of your total work time have you used the knowledge/skills presented in this training? Check only one.

Student_21235183	20%
------------------	-----

I was able to apply the training to my job within:

Student_21235183	2-4 weeks
------------------	-----------

How much of the improvement in your job performance will be a direct result of this training? (For example if you feel that half of your improvement is a direct result of the training, enter 50% here.)

Student_21235183	30%
------------------	-----

Learning Impact

Please indicate how much you expect your job performance related to the course subject matter to improve as a result of this training and other business improvements in your organization.

Student_21235183	50%
------------------	-----

General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_21233433	I am responsible for making the purchasing decisions
Student_21233652	I influence the purchasing decisions

Student_21234358	I am responsible for making the purchasing decisions
Student_21235183	I influence the purchasing decisions
Student_21235265	I am not involved in the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_21233433	Yes
Student_21233652	Yes
Student_21234358	Yes
Student_21235183	No
Student_21235265	Yes

Do you intend to obtain certification on the technology from this course?

Student_21233433	No
Student_21233652	No
Student_21234358	Yes
Student_21235183	No
Student_21235265	Yes

Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Follow Up	1	1	100.00%

Report Recommendations

Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gether additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

Report Criteria

Reporting Date: Jan 1, 2012 to Dec 31, 2012

Form Type: Follow Up;
Post Event

Category: Additional Questions;
Business Results;
Classroom and Logistics;
Company Information;
Continued Learning;
Courseware;
Environment;
General Questions;
Instructor;
Job Impact;
Learning Effectiveness;
Learning Impact;
Overall;
Overall Satisfaction;
Return on Investment;
Support Tools;
User Information

Scale: 1 Low - 9 High

