

Class Summary - M10264 Apr 24, 2015

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MTM Tool: Class Summary

Date Run: May 13, 2015

From Saved Query: No

Date: Apr 24, 2015      Instructor(s): Umphrey      Course: M10264  
 Learning Provider: Boeing Master Account      Location: WA - Renton      Client: Boeing Master Account

Summary

Student	Instructor - Umphrey, Jason	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_40417278	9.00	7.75	6.00	6.00	6.00	7.00
Student_44198305	8.00	8.00	8.00	8.00	8.00	9.00
Student_44199203	8.00	7.50	8.00	7.00	5.00	8.00
Student_44199224	8.00	8.00	7.00	7.00	7.00	8.00
Student_44199260	9.00	8.00	7.00	8.00	6.00	8.00
Student_44199812	7.50	6.75	7.00	8.00	7.00	7.50
Student_44199865	9.00	8.75	9.00	9.00	9.00	8.00
Student_44208485	9.00	8.25	7.00	7.00	8.00	9.00
Average	8.44	7.88	7.38	7.50	7.00	8.06

Summary (cont)

Student	General Questions	Average				
Student_40417278	NaN	7.36				
Student_44198305	NaN	8.18				
Student_44199203	NaN	7.45				
Student_44199224	NaN	7.73				
Student_44199260	NaN	7.91				
Student_44199812	NaN	7.18				
Student_44199865	7.00	8.58				
Student_44208485	NaN	8.27				
Average	7.00	7.84				

Instructor - Umphrey, Jason

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average			
Student_40417278	9.00	9.00	9.00			

Student_44198305	8.00	8.00	8.00			
Student_44199203	8.00	8.00	8.00			
Student_44199224	8.00	8.00	8.00			
Student_44199260	9.00	9.00	9.00			
Student_44199812	8.00	7.00	7.50			
Student_44199865	9.00	9.00	9.00			
Student_44208485	9.00	9.00	9.00			
Average	8.50	8.38	8.44			

### Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_40417278	8.00	8.00	8.00	7.00	7.75
Student_44198305	8.00	8.00	8.00	8.00	8.00
Student_44199203	8.00	8.00	7.00	7.00	7.50
Student_44199224	8.00	8.00	8.00	8.00	8.00
Student_44199260	8.00	8.00	8.00	8.00	8.00
Student_44199812	7.00	7.00	7.00	6.00	6.75
Student_44199865	9.00	9.00	8.00	9.00	8.75
Student_44208485	8.00	8.00	9.00	8.00	8.25
Average	8.00	8.00	7.88	7.63	7.88

### Business Results

Student	This training will improve my job performance.	Average
Student_40417278	6.00	6.00
Student_44198305	8.00	8.00
Student_44199203	8.00	8.00
Student_44199224	7.00	7.00
Student_44199260	7.00	7.00
Student_44199812	7.00	7.00
Student_44199865	9.00	9.00
Student_44208485	7.00	7.00
Average	7.38	7.38

### Learning Effectiveness

I have learned  
new  
knowledge/skills  
from this  
training.

Student		Average			
Student_40417278	6.00	6.00			
Student_44198305	8.00	8.00			
Student_44199203	7.00	7.00			
Student_44199224	7.00	7.00			
Student_44199260	8.00	8.00			
Student_44199812	8.00	8.00			
Student_44199865	9.00	9.00			
Student_44208485	7.00	7.00			
Average	7.50	7.50			

### Return on Investment

This training  
was a  
worthwhile  
investment in  
my career  
development.

Student		Average			
Student_40417278	6.00	6.00			
Student_44198305	8.00	8.00			
Student_44199203	5.00	5.00			
Student_44199224	7.00	7.00			
Student_44199260	6.00	6.00			
Student_44199812	7.00	7.00			
Student_44199865	9.00	9.00			
Student_44208485	8.00	8.00			
Average	7.00	7.00			

### Environment

Quality of the  
classroom  
environment

Performance of the  
technology used in  
the classroom  
(hardware/software)

Student			Average		
Student_40417278	7.00	7.00	7.00		
Student_44198305	9.00	9.00	9.00		
Student_44199203	8.00	8.00	8.00		
Student_44199224	8.00	8.00	8.00		
Student_44199260	8.00	8.00	8.00		
Student_44199812	8.00	7.00	7.50		
Student_44199865	8.00	8.00	8.00		

Student_44208485	9.00	9.00	9.00
Average	8.13	8.00	8.06

## General Questions

Student	After completing this course, I now feel more prepared for my implementation	Average				
Student_40417278	-	NaN				
Student_44198305	-	NaN				
Student_44199203	-	NaN				
Student_44199224	-	NaN				
Student_44199260	-	NaN				
Student_44199812	-	NaN				
Student_44199865	7.00	7.00				
Student_44208485	-	NaN				
Average	7.00	7.00				

## Comments

### Instructor - Umphrey, Jason

#### Instructor Comments (if any):

Student_40417278	Jason used great examples to focus class on needed skills.
Student_44199865	Good practical examples. Enjoyed the class.

## User Information

#### What was your main objective for completing this training?

Student_40417278	Solve a particular problem
Student_44198305	Build new skills and knowledge (not related to a new software deployment)
Student_44199203	Build new skills and knowledge (not related to a new software deployment)
Student_44199224	Build new skills and knowledge (not related to a new software deployment)
Student_44199260	Build new skills and knowledge (not related to a new software deployment)
Student_44199812	Build new skills and knowledge (not related to a new software deployment)
Student_44199865	Prepare for a new Microsoft product deployment or software upgrade
Student_44208485	Build new skills and knowledge (not related to a new software deployment)

#### Which of the following best describes you?

Student_40417278	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_44198305	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

Student_44199203	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_44199224	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_44199260	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_44199812	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_44199865	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_44208485	Information Worker: An individual who uses a computer or device to create, manage, process, or transform information at work.

How long have you worked in the IT industry?

Student_40417278	10 years or more
Student_44198305	1 year to less than 3 years
Student_44199203	10 years or more
Student_44199224	10 years or more
Student_44199260	10 years or more
Student_44199812	7 years to less than 10 years
Student_44199865	10 years or more
Student_44208485	N/A

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_40417278	500 or more PCs
Student_44198305	Don't know
Student_44199203	Don't know
Student_44199224	500 or more PCs
Student_44199260	500 or more PCs
Student_44199812	Don't know
Student_44199865	25-499 PCs
Student_44208485	Don't know

### Courseware

Recommend this training service provider to someone else

Student_40417278	Definitely Would
Student_44198305	Definitely Would
Student_44199203	Probably Would
Student_44199224	Definitely Would
Student_44199260	Definitely Would
Student_44199812	Probably Would
Student_44199865	Probably Would

Student_44208485	Definitely Would
	Recommend this trainer to someone else
Student_40417278	Definitely Would
Student_44198305	Definitely Would
Student_44199203	Probably Would
Student_44199224	Definitely Would
Student_44199260	Definitely Would
Student_44199812	Probably Would
Student_44199865	Definitely Would
Student_44208485	Definitely Would

	What kind of course materials did you use? [Microsoft Custom]
Student_40417278	I used the book version of course materials
Student_44198305	I used the book version of course materials
Student_44199203	I used the book version of course materials
Student_44199224	I used both the book version and the digital version
Student_44199260	I used the book version of course materials
Student_44199812	I used the book version of course materials
Student_44199865	I used the book version of course materials
Student_44208485	I used both the book version and the digital version

	How did you access the labs? [Microsoft Custom]
Student_40417278	I accessed the labs without using my web browser
Student_44198305	I accessed the labs without using my web browser
Student_44199203	I accessed the labs by first logging into a portal through my web browser
Student_44199224	I accessed the labs without using my web browser
Student_44199260	I accessed the labs without using my web browser
Student_44199812	I accessed the labs without using my web browser
Student_44199865	I accessed the labs by first logging into a portal through my web browser
Student_44208485	I accessed the labs without using my web browser

### Overall Satisfaction

	Overall, how satisfied are you with this training course? (check only one) [Student Data]
Student_40417278	Somewhat dissatisfied
Student_44198305	Very satisfied
Student_44199203	Very satisfied
Student_44199224	Very satisfied
Student_44199260	Very satisfied
Student_44199812	Very satisfied
Student_44199865	Very satisfied

Student\_44208485 Very satisfied

Additional Questions

Recommend this training course to someone else

Student\_40417278 Might or Might Not

Student\_44198305 Definitely Would

Student\_44199203 Probably Would

Student\_44199224 Definitely Would

Student\_44199260 Probably Would

Student\_44199812 Definitely Would

Student\_44199865 Definitely Would

Student\_44208485 Definitely Would

Take another Microsoft training within the next 12 months

Student\_40417278 Probably Would

Student\_44198305 Might or Might Not

Student\_44199203 Might or Might Not

Student\_44199224 Definitely Would

Student\_44199260 Probably Would

Student\_44199812 Definitely Would

Student\_44199865 Definitely Would

Student\_44208485 Definitely Would

Overall

How can we improve the training to make it more relevant to your job?

Student\_44199203 The training was very relevant to my job. No improvement is needed.

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student\_40417278 Yes

Student\_44198305 No

Student\_44199203 Yes

Student\_44199224 No

Student\_44199260 No

Student\_44199812 No

Student\_44199865 Yes

Student\_44208485 Yes

General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_40417278	I influence the purchasing decisions
Student_44198305	I am not involved in the purchasing decisions
Student_44199203	I am not involved in the purchasing decisions
Student_44199224	I influence the purchasing decisions
Student_44199260	I am not involved in the purchasing decisions
Student_44199812	I am not involved in the purchasing decisions
Student_44199865	I influence the purchasing decisions
Student_44208485	I am not involved in the purchasing decisions

### Continued Learning

Were you offered information on certification related to your training?

Student_40417278	Yes
Student_44198305	No
Student_44199203	No
Student_44199224	Yes
Student_44199260	Yes
Student_44199812	No
Student_44199865	Yes
Student_44208485	Yes

Do you intend to obtain certification on the technology from this course?

Student_40417278	No
Student_44198305	No
Student_44199203	No
Student_44199224	No
Student_44199260	No
Student_44199812	No
Student_44199865	No
Student_44208485	No

### Response Rate

Form Type	Evaluations Sent	Evaluations Received	Response Rate
Instructor Survey	1	0	0.00%

### Report Recommendations

#### Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all

students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

#### Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

#### Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

#### Report Criteria

Reporting Date: Apr 24, 2015 to Apr 24, 2015

Scale: 1 Low - 9 High

Class: M10264 Apr 24, 2015



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