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MTM Tool: Class Summary

Date Run: Dec 7, 2012

From Saved Query: No

Date:	Dec 7, 2012	Instructor(s):	Umphrey	Course:	M10174
Learning Provider:	ProTech Professional Technical Services	Location:	ProTech Professional Technical Services	Client:	Public Class

Summary

Student	Instructor	Courseware	Business Results	Learning Effectiveness	Return on Investment	Environment
Student_16719125	8.00	7.50	7.00	7.00	7.00	5.00
Student_20940350	9.00	9.00	8.00	7.00	8.00	9.00
Student_21133047	9.00	8.00	8.00	8.00	8.00	6.50
Student_21134351	8.00	7.75	8.00	8.00	8.00	7.50
Student_21134352	9.00	6.25	6.00	6.00	7.00	4.00
Student_21134356	9.00	8.00	6.00	7.00	6.00	7.50
Student_21134357	9.00	8.25	8.00	8.00	9.00	7.50
Average	8.71	7.82	7.29	7.29	7.57	6.71

Summary (cont)

Student	General Questions	Average
Student_16719125	NaN	7.00
Student_20940350	NaN	8.64
Student_21133047	NaN	7.91
Student_21134351	NaN	7.82
Student_21134352	NaN	6.36
Student_21134356	NaN	7.64
Student_21134357	NaN	8.27
Average	NaN	7.66

Instructor

Student	Instructor's knowledge of the subject matter	Instructor's ability to provide real world experiences and examples	Average
Student_16719125	8.00	8.00	8.00
Student_20940350	9.00	9.00	9.00
Student_21133047	9.00	9.00	9.00

Student_21134351	8.00	8.00	8.00			
Student_21134352	9.00	9.00	9.00			
Student_21134356	9.00	9.00	9.00			
Student_21134357	9.00	9.00	9.00			
Average	8.71	8.71	8.71			

Courseware

Student	Clarity of the training content	Technical depth of the training content	Effectiveness of the labs in reinforcing the content presented in the modules	Relevance of the labs to real world situations	Average
Student_16719125	7.00	8.00	8.00	7.00	7.50
Student_20940350	9.00	9.00	9.00	9.00	9.00
Student_21133047	8.00	8.00	8.00	8.00	8.00
Student_21134351	8.00	8.00	7.00	8.00	7.75
Student_21134352	7.00	7.00	6.00	5.00	6.25
Student_21134356	8.00	8.00	8.00	8.00	8.00
Student_21134357	8.00	8.00	8.00	9.00	8.25
Average	7.86	8.00	7.71	7.71	7.82

Business Results

Student	This training will improve my job performance.	Average
Student_16719125	7.00	7.00
Student_20940350	8.00	8.00
Student_21133047	8.00	8.00
Student_21134351	8.00	8.00
Student_21134352	6.00	6.00
Student_21134356	6.00	6.00
Student_21134357	8.00	8.00
Average	7.29	7.29

Learning Effectiveness

Student	I have learned new knowledge/skills from this training.	Average
Student_16719125	7.00	7.00

Student_20940350	7.00	7.00				
Student_21133047	8.00	8.00				
Student_21134351	8.00	8.00				
Student_21134352	6.00	6.00				
Student_21134356	7.00	7.00				
Student_21134357	8.00	8.00				
Average	7.29	7.29				

Return on Investment

Student	This training was a worthwhile investment in my career development.	Average				
Student_16719125	7.00	7.00				
Student_20940350	8.00	8.00				
Student_21133047	8.00	8.00				
Student_21134351	8.00	8.00				
Student_21134352	7.00	7.00				
Student_21134356	6.00	6.00				
Student_21134357	9.00	9.00				
Average	7.57	7.57				

Environment

Student	Quality of the classroom environment	Performance of the technology used in the classroom (hardware/software)	Average			
Student_16719125	5.00	5.00	5.00			
Student_20940350	9.00	9.00	9.00			
Student_21133047	7.00	6.00	6.50			
Student_21134351	8.00	7.00	7.50			
Student_21134352	4.00	4.00	4.00			
Student_21134356	8.00	7.00	7.50			
Student_21134357	9.00	6.00	7.50			
Average	7.14	6.29	6.71			

Comments

User Information

What was your main objective for completing this training?

Student_16719125	Build new skills and knowledge (not related to a new software deployment)
Student_20940350	Build new skills and knowledge (not related to a new software deployment)

Student_21133047	Build new skills and knowledge (not related to a new software deployment)
Student_21134351	Build new skills and knowledge (not related to a new software deployment)
Student_21134352	Build new skills and knowledge (not related to a new software deployment)
Student_21134356	Build new skills and knowledge (not related to a new software deployment)
Student_21134357	Build new skills and knowledge (not related to a new software deployment)

Which of the following best describes you?

Student_16719125	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_20940350	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_21133047	Other (please specify)
Student_21134351	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_21134352	IT Professional: IT executive, manager or staff person whose primary job position is in a formalized IT, information systems or MIS department.
Student_21134356	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.
Student_21134357	Developer: An individual who creates software applications, builds complex macros, writes computer code or develops Web sites for own use and/or others' use.

Other (please specify) [Which of the following best describes you?]:

Student_21133047	Combination of IT and decision maker
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How long have you worked in the IT industry?

Student_16719125	10 years or more
Student_20940350	3 years to less than 5 years
Student_21133047	10 years or more
Student_21134352	10 years or more
Student_21134356	10 years or more
Student_21134357	10 years or more

What is the approximate number of personal computers, including laptops, in your organization at all locations?

Student_16719125	Not currently employed/not applicable
Student_20940350	Don't know
Student_21133047	25-499 PCs
Student_21134352	500 or more PCs
Student_21134356	500 or more PCs
Student_21134357	500 or more PCs

Courseware

Recommend this training service provider to someone else

Student_16719125	Definitely Would
Student_20940350	Definitely Would
Student_21133047	Definitely Would
Student_21134351	Probably Would
Student_21134352	Might or Might Not
Student_21134356	Probably Would
Student_21134357	Definitely Would

Recommend this trainer to someone else

Student_16719125	Probably Would
Student_20940350	Definitely Would
Student_21133047	Definitely Would
Student_21134351	Probably Would
Student_21134352	Probably Would
Student_21134356	Definitely Would
Student_21134357	Definitely Would

What kind of course materials did you use? [Microsoft Custom]

Student_16719125	I used the book version of course materials
Student_20940350	I used the book version of course materials
Student_21133047	I used the book version of course materials
Student_21134351	I used the book version of course materials
Student_21134352	I used the book version of course materials
Student_21134356	I used the book version of course materials
Student_21134357	I used the book version of course materials

How did you access the labs? [Microsoft Custom]

Student_16719125	I accessed the labs by first logging into a portal through my web browser
Student_20940350	I accessed the labs by first logging into a portal through my web browser
Student_21133047	I accessed the labs by first logging into a portal through my web browser
Student_21134351	I accessed the labs by first logging into a portal through my web browser
Student_21134352	I accessed the labs by first logging into a portal through my web browser
Student_21134356	I accessed the labs by first logging into a portal through my web browser
Student_21134357	I accessed the labs by first logging into a portal through my web browser

Overall Satisfaction

Overall, how satisfied are you with this training course? (check only one) [Student Data]

Student_16719125	Somewhat dissatisfied
Student_20940350	Very satisfied
Student_21133047	Very satisfied
Student_21134351	Very satisfied

Student_21134352	Somewhat satisfied
Student_21134356	Somewhat satisfied
Student_21134357	Very satisfied

Additional Questions

Recommend this training course to someone else

Student_16719125	Might or Might Not
Student_20940350	Definitely Would
Student_21133047	Definitely Would
Student_21134351	Probably Would
Student_21134352	Probably Would
Student_21134356	Probably Would
Student_21134357	Definitely Would

Take another Microsoft training within the next 12 months

Student_16719125	Definitely Would
Student_20940350	Probably Would
Student_21133047	Probably Would
Student_21134351	Might or Might Not
Student_21134352	Might or Might Not
Student_21134356	Probably Would
Student_21134357	Definitely Would

Overall

How can we improve the training to make it more relevant to your job?

Student_16719125	Please provide CD quality streaming audio from this location, no phone-based audio. If the training center had used a mic and speaker from the PC the instructor was presenting from, instead of dialing into the audio bridge with a speaker phone, audio would have been much much better. Also, please add video interaction, even just an HD web cam, as this makes the training much more engaging and easy to follow for the remote students. It shouldn't add any complexity to the webex technology already being used.
Student_21134351	One suggestion I would make for improvement would be that the virtual computers were running slow. The delays caused the labs to take more time.
Student_21134357	the class was very relevant

Return on Investment

Would you like to be notified about advanced or complementary courses?

Student_16719125	No
Student_20940350	Yes
Student_21133047	Yes
Student_21134352	No
Student_21134356	No

Student_21134357 Yes

Classroom and Logistics

Classroom comments (if any)

Student_16719125 I took the class remotely. training location only provided phone-quality audio and powerpoint via webex. Could not observe drawings or illustrations that the instructor did on white board, could not hear other class participant questions (although I could very clearly hear the other remote student), audio quality was okay at best, and volume fluxuated wildly, depending on other background noises in the room, to the point that there would be several seconds of audio per minute that was too quiet to hear. The phone in the classroom disconnected several times, and in one instance, it took almost 30 minutes to get the connection back, forcing the instructor to double-back on lecture.

Student_21133047 Virtual training is always a bit tricky, and some of the labs took longer simply because of that environment (i.e. I was not able to match my virtual machine to home resolution so needed to scroll to get to program menu, address bar, left to right, etc.).

Student_21134351 see comment below

Student_21134357 the virtuals were fuzzy and made the eyes tired, and the environment was confusing at first with 3 virtuals open at the same time. there was latency and waiting that seemed to be longer than necessary to open pages and perform tasks

General Questions

Which of the following statements best describes your role in selecting Microsoft products and services?

Student_16719125 I influence the purchasing decisions

Student_20940350 I am not involved in the purchasing decisions

Student_21133047 I influence the purchasing decisions

Student_21134352 I influence the purchasing decisions

Student_21134356 I influence the purchasing decisions

Student_21134357 I am not involved in the purchasing decisions

Continued Learning

Were you offered information on certification related to your training?

Student_16719125 Yes

Student_20940350 No

Student_21133047 Yes

Student_21134352 Yes

Student_21134356 Yes

Student_21134357 Yes

Do you intend to obtain certification on the technology from this course?

Student_16719125 No

Student_20940350 No

Student_21133047 Yes

Student_21134352 No

Student_21134356 No

Report Recommendations

Interpreting the Report

Below are tips to help you understand the information in the report. For additional information, please click the Help tab above the report.

Summarizes scores from each student for selected question categories and questions; compare and analyze scores for all students that completed evaluations.

Student comments provide additional insight into the scores displayed within the report.

Determine the students' overall perceived value derived specifically from training to proactively manage future training events.

Recommended Actions

Below are recommended next steps to take after reviewing the information in this report. Additionally, you'll find links to automatically run complementary reports for drilling-down further into the data or analyzing the information in another way.

If any learner rated the class much lower than others, and the learner provided an email address, follow up with that person to gather additional feedback regarding the scores. Share that feedback with instructor and course managers as areas for improvement.

If any learner rated the class much higher than others, especially in the areas of job impact or business results, follow up with those learners to gather additional feedback on how they were able to maximize their use of what they learned on the job. Share this feedback with course managers to ensure they share the knowledge with future learners to maximize job impact and business results.

Schedule this report to be emailed automatically to the course and instructor managers on a daily basis so they are able to review performance on a regular basis.

Recommended Links

Run the Learner Comments report to review all the qualitative feedback for specific approaches to make the learning more effective and impactful.

Run the Quick Question report to summarize the scale-based and multiple-choice answers for all of the evaluations.

Run the Performance to Goals report to view how these results compared to your goals.

Report Criteria

Reporting Date: Dec 7, 2012 to Dec 7, 2012

Scale: 1 Low - 9 High

Class: M10174 Dec 7, 2012

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